

Cisco Webex Configuration Report

Customer Sample Report

As-Built Documentation for project

May 5, 2025



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1 Report Summary

Webex by Cisco is the leading enterprise solution for video conferencing, online meetings, screen share, and webinars.

Cisco Webex Control Hub is a web-based, intuitive, single-pane-of-glass management portal that enables you to provision, administer, and manage Webex services.

This configuration report, generated by UPLINX Report Tool, aims to document the configuration of Webex and retrieves data in read-only mode through the Webex API.

Report Info for Webex by Cisco	
Report Date	05-May-25 9:09:31 PM
Report generated for	Customer
Description	As-Built Documentation for project
Server Info	
Webex Organization	UXTEST
Report Settings	
Report Type	Direct Report
Visual Style	Blu Dark.css
Report Content	All objects
Template HTML	WEBEX_ReportTemplate.htm
Template Word	Bars_Phones_Green_Blue.doc
Report Tool Info	
Report Tool Version	15.0.5 / 05 May 2025
Report Tool license	Licensed [Ent all]

2 Users

The admin section contains the users, groups and teams and its settings.

This chapter contains:

- Users Summary in wide table format
- Users Basic Settings such as contact details and assigned roles and licenses
- User's Webex Calling settings
- Groups
- Teams

2.1 Users Summary

This section contains the Users Summary in wide table format that is also exported to Excel.

Users - Summary																		
Organiz ation	Locat ion	Displa y Name	Nick Name	Firs t Name	Last Name	Type	Site Urls	Emails	Exten sion	Phone Numbers	SIP Addresses	Roles	License s	Assigned Sites	Logi n Enab led	Creat ed	Last Modif ied	Last Activi ty
UXTEST		admin@sw-2xfb.wbx.ai	admin	admin	admin	person	sw-2xfb.webex.com	admin@sw-2xfb.wbx.ai			25901177793@sw-2xfb.webex.com [personal-room] admin@sw-2xfb.calls.webex.com [cloud-calling] admin06@sw-2xfb.webex.com [personal-room]	Y2lzY29zcGFyazovL3VzL1JPTEUvaWRfZnVsbnF9hZG1pbG	Real-Time Translations Advanced Messaging Webex Meetings Suite Call on Webex (1:1 call, non-PSTN) Basic Space Meetings Advanced Space Meetings Free screen share Basic Messaging	sw-2xfb.webex.com [default]	true	08-Dec-22 2:25:36 PM	05-May-25 7:45:46 AM	01-Jan-01 12:00:00 AM
UXTEST		Test2 Test2	Test2	Test2	Test2	person	sw-2xfb.webex.com	support@uplinx.com		11111 [work]	support12@sw-2xfb.webex.c		Advanced Messaging	sw-2xfb.webex.com	true	09-Dec-22	22-Dec-22	01-Jan-01

Users - Summary																		
Organiza- tion	Loca- tion	Displa- y Name	Nick Name	First Name	Last Name	Type	Site Urls	Emails	Exten- sion	Phone Numbers	SIP Addresses	Roles	License s	Assigned Sites	Logi- n Enab- led	Creat- ed	Last Modif- ied	Last Activi- ty
											om [personal- room] 25999253046 @sw- 2xfb.webex.c om [personal- room] support@sw- 2xfb.calls.we bex.com [cloud- calling]		ng Webex Meeting s Suite Call on Webex (1:1 call, non- PSTN) Basic Space Meeting s Advanc ed Space Meeting s Free screen share Basic Messagi ng	x.com [default]		10:25 :08 AM	8:40: 56 PM	12:00 :00 AM
UXTEST	Frem- ont Loc 1	Test 100	Tes- t 100	Tes- t 100	Tes- t 100	pers- on	sw- 2xfb.webe x.com	sw100@uplin x.com		12100 [work_exte- nsion]	sw100@sw- 2xfb.calls.we bex.com [cloud- calling] sw100@sw- 2xfb.webex.c om [personal- room] 26609210783 @sw- 2xfb.webex.c om [personal- room]		Advanc ed Messagi ng Webex Calling - Professi onal Webex Meeting s Suite Call on Webex (1:1	sw- 2xfb.webe x.com [default]	true	30- Jan- 24 10:15 :51 PM	30- Jan- 24 10:15 :59 PM	01- Jan- 01 12:00 :00 AM

Users - Summary																		
Organiz ation	Locat ion	Displa y Name	Nick Name	Firs t Name	Last Name	Type	Site Urls	Emails	Exten sion	Phone Numbers	SIP Addresses	Roles	License s	Assigned Sites	Logi n Enab led	Creat ed	Last Modif ied	Last Activi ty
													call, non- PSTN) Basic Space Meeting s Advanc ed Space Meeting s Free screen share Basic Messagi ng					
UXTEST	Frem ont Loc 1	Test 101	Tes t 101	Tes t 101	Tes t 101	pers on	sw- 2xfb.webe x.com	sw101@uplin x.com		12101 [work_exte nsion]	sw101@sw- 2xfb.webex.c om [personal- room] sw101@sw- 2xfb.calls.we bex.com [cloud- calling] 26645694580 @sw- 2xfb.webex.c om [personal- room]		Advanc ed Messagi ng Webex Calling - Professi onal Webex Meeting s Suite Call on Webex (1:1 call, non- PSTN) Basic Space Meeting s	sw- 2xfb.webe x.com [default]	true	30- Jan- 24 10:15 :55 PM	30- Jan- 24 10:16 :00 PM	01- Jan- 01 12:00 :00 AM

Users - Summary																		
Organiz ation	Locat ion	Displa y Name	Nick Name	Firs t Name	Last Name	Type	Site Urls	Emails	Exten sion	Phone Numbers	SIP Addresses	Roles	License s	Assigned Sites	Logi n Enab led	Creat ed	Last Modif ied	Last Activi ty
													Advanc ed Space Meeting s Free screen share Basic Messagi ng					
UXTEST	Frem ont Loc 1	Test 102	Tes t 102	Tes t 102	Tes t 102	pers on	sw- 2xfb.webe x.com	sw102@uplin x.com		12102 [work_exte nsion]	sw102@sw- 2xfb.calls.we bex.com [cloud- calling] sw102@sw- 2xfb.webex.c om [personal- room] 26649426044 @sw- 2xfb.webex.c om [personal- room]		Advanc ed Messagi ng Webex Calling - Professi onal Webex Meeting s Suite Call on Webex (1:1 call, non- PSTN) Basic Space Meeting s Advanc ed Space Meeting s Free screen	sw- 2xfb.webe x.com [default]	true	30- Jan- 24 10:15 :59 PM	30- Jan- 24 10:16 :06 PM	01- Jan- 01 12:00 :00 AM

Users - Summary																		
Organiz ation	Locat ion	Displa y Name	Nick Name	Firs t Name	Last Name	Type	Site Urls	Emails	Exten sion	Phone Numbers	SIP Addresses	Roles	License s	Assigned Sites	Logi n Enab led	Creat ed	Last Modif ied	Last Activi ty
													share Basic Messagi ng					
UXTEST	Frem ont Loc 1	Test 103	Tes t 103	Tes t 103	Tes t 103	pers on	sw- 2xfb.webe x.com	sw103@uplin x.com		12103 [work_exte nsion]	sw103@sw- 2xfb.webex.c om [personal- room] sw103@sw- 2xfb.calls.we bex.com [cloud- calling] 26643927221 @sw- 2xfb.webex.c om [personal- room]		Advanc ed Messagi ng Webex Calling - Professi onal Webex Meeting s Suite Call on Webex (1:1 call, non- PSTN) Basic Space Meeting s Advanc ed Space Meeting s Free screen share Basic Messagi ng	sw- 2xfb.webe x.com [default]	true	30- Jan- 24 10:16 :03 PM	30- Jan- 24 10:16 :09 PM	01- Jan- 01 12:00 :00 AM

Users - Summary																		
Organization	Location	Display Name	Nick Name	First Name	Last Name	Type	Site Urls	Emails	Extension	Phone Numbers	SIP Addresses	Roles	Licenses	Assigned Sites	Login Enabled	Created	Last Modified	Last Activity
UXTEST	Fremont Loc 1	Test 104	Test 104	Test 104	Test 104	person	sw-2xfb.webe x.com	sw104@uplin x.com		12104 [work_exte nsion]	sw104@sw-2xfb.webex.c om [personal-room] sw104@sw-2xfb.calls.webex.com [cloud-calling] 26646076687@sw-2xfb.webex.c om [personal-room]		Advanced Messaging Webex Calling - Professional Webex Meetings Suite Call on Webex (1:1 call, non-PSTN) Basic Space Meetings Advanced Space Meetings Free screen share Basic Messaging	sw-2xfb.webe x.com [default]	true	30-Jan-24 10:16:07 PM	30-Jan-24 10:16:11 PM	01-Jan-01 12:00:00 AM
UXTEST	Fremont Loc 1	Test 105	Test 105	Test 105	Test 105	person	sw-2xfb.webe x.com	sw105@uplin x.com		12105 [work_exte nsion]	sw105@sw-2xfb.calls.webex.com [cloud-calling] 26628527470@sw-		Advanced Messaging Webex Calling -	sw-2xfb.webe x.com [default]	true	30-Jan-24 10:16:10 PM	30-Jan-24 10:16:15 PM	01-Jan-01 12:00:00 AM

Users - Summary																		
Organiz ation	Locat ion	Displa y Name	Nick Name	Firs t Name	Last Name	Type	Site Urls	Emails	Exten sion	Phone Numbers	SIP Addresses	Roles	License s	Assigned Sites	Logi n Enab led	Creat ed	Last Modif ied	Last Activi ty
											2xfb.webex.com [personal-room] sw105@sw-2xfb.webex.com [personal-room]		Professional Webex Meetings Suite Call on Webex (1:1 call, non-PSTN) Basic Space Meetings Advanced Space Meetings Free screen share Basic Messaging					
UXTEST	Fremont Loc 1	Test4 Test4	Test4	Test4	Test4	person	sw-2xfb.webex.com	sw@uplinx.com		1255555 [work_extension]	sw@sw-2xfb.calls.webex.com [cloud-calling] 25983429135@sw-2xfb.webex.com [personal-room] sw@sw-2xfb.webex.com [personal-room]		Advanced Messaging Webex Calling - Professional Webex Meetings Suite Call on Webex	sw-2xfb.webex.com [default]	true	09-Dec-22 10:25:08 AM	30-Jan-24 9:52:09 PM	01-Jan-01 12:00:00 AM

Users - Summary																		
Organiz ation	Locat ion	Displa y Name	Nick Name	Firs t Name	Last Name	Type	Site Urls	Emails	Exten sion	Phone Numbers	SIP Addresses	Roles	License s	Assigned Sites	Logi n Enab led	Creat ed	Last Modif ied	Last Activi ty
													(1:1 call, non- PSTN) Basic Space Meeting s Advanc ed Space Meeting s Free screen share Basic Messagi ng					
UXTEST	Frem ont Loc 1	Test5 Test5	Tes t5	Tes t5	Tes t5	pers on	sw- 2xfb.webe x.com	sw2@uplinx. com		126666 [work_exte nsion]	sw2@sw- 2xfb.webex.c om [personal- room] sw2@sw- 2xfb.calls.we bex.com [cloud- calling] 26634505778 @sw- 2xfb.webex.c om [personal- room]		Advanc ed Messagi ng Webex Calling - Professi onal Webex Meeting s Suite Call on Webex (1:1 call, non- PSTN) Basic Space Meeting	sw- 2xfb.webe x.com [default]	true	30- Jan- 24 9:54: 02 PM	30- Jan- 24 9:54: 09 PM	01- Jan- 01 12:00 :00 AM



Users - Summary																		
Organiz ation	Locat ion	Displa y Name	Nick Name	First Name	Last Name	Type	Site Urls	Emails	Exten sion	Phone Numbers	SIP Addresses	Roles	License s	Assigned Sites	Logi n Enab led	Creat ed	Last Modif ied	Last Activi ty
													s Advanc ed Space Meeting s Free screen share Basic Messagi ng					

2.2 Users Basic Settings

This section contains the Users Basic Settings such as names, contact details and assigned roles and licenses.

Users			
Organization	Location	Display Name	Details
UXTEST		admin@sw-2xfb.wbx.ai	Basic User Info
			Display Name admin@sw-2xfb.wbx.ai
			Nick Name admin
			First Name admin
			Last Name admin
			Type person
			Site Urls sw-2xfb.webex.com
			Addresses
			Emails admin@sw-2xfb.wbx.ai
			Extension
			Phone Numbers
			SIP Addresses 25901177793@sw-2xfb.webex.com [personal-room] admin@sw-2xfb.calls.webex.com [cloud-calling] admin06@sw-2xfb.webex.com [personal-room]
			Privileges
			Roles Y2lzY29zcGFyazovL3VzL1JPTEUvaWRfZnVsY29hZG1pbG
			Licenses Real-Time Translations Advanced Messaging Webex Meetings Suite Call on Webex (1:1 call, non-PSTN) Basic Space Meetings Advanced Space Meetings Free screen share Basic Messaging
			Assigned Sites
			Assigned Sites sw-2xfb.webex.com [default]
			Login Enabled true
			Actions
			Created 08-Dec-22 2:25:36 PM
			Last Modified 05-May-25 7:45:46 AM
			Last Activity 01-Jan-01 12:00:00 AM
UXTEST		Test2 Test2	Basic User Info
			Display Name Test2 Test2
			Nick Name Test2
			First Name Test2
			Last Name Test2
			Type person
			Site Urls sw-2xfb.webex.com
			Addresses
			Emails support@uplinx.com
			Extension
			Phone Numbers 11111 [work]
			SIP Addresses support12@sw-2xfb.webex.com [personal-room] 25999253046@sw-2xfb.webex.com [personal-room] support@sw-2xfb.calls.webex.com [cloud-calling]
			Privileges
			Roles

Users				
Organization	Location	Display Name	Details	
			Licenses Advanced Messaging Webex Meetings Suite Call on Webex (1:1 call, non-PSTN) Basic Space Meetings Advanced Space Meetings Free screen share Basic Messaging	
			Assigned Sites	
			Assigned Sites	sw-2xfb.webex.com [default]
			Login Enabled	true
			Actions	
			Created	09-Dec-22 10:25:08 AM
			Last Modified	22-Dec-22 8:40:56 PM
			Last Activity	01-Jan-01 12:00:00 AM
			UXTEST	Fremont Loc 1
Display Name	Test 100			
Nick Name	Test 100			
First Name	Test 100			
Last Name	Test 100			
Type	person			
Site Urls	sw-2xfb.webex.com			
Addresses				
Emails	sw100@uplinx.com			
Extension				
Phone Numbers	12100 [work_extension]			
SIP Addresses	sw100@sw-2xfb.calls.webex.com [cloud-calling] sw100@sw-2xfb.webex.com [personal-room] 26609210783@sw-2xfb.webex.com [personal-room]			
Privileges				
Roles				
Licenses	Advanced Messaging Webex Calling - Professional Webex Meetings Suite Call on Webex (1:1 call, non-PSTN) Basic Space Meetings Advanced Space Meetings Free screen share Basic Messaging			
Assigned Sites				
Assigned Sites	sw-2xfb.webex.com [default]			
Login Enabled	true			
Actions				
Created	30-Jan-24 10:15:51 PM			
Last Modified	30-Jan-24 10:15:59 PM			
Last Activity	01-Jan-01 12:00:00 AM			
UXTEST	Fremont Loc 1	Test 101		
			Display Name	Test 101
			Nick Name	Test 101
			First Name	Test 101
			Last Name	Test 101
			Type	person
			Site Urls	sw-2xfb.webex.com
			Addresses	
			Emails	sw101@uplinx.com
			Extension	

Users				
Organization	Location	Display Name	Details	
			Phone Numbers 12101 [work_extension]	
			SIP Addresses sw101@sw-2xfb.webex.com [personal-room] sw101@sw-2xfb.calls.webex.com [cloud-calling] 26645694580@sw-2xfb.webex.com [personal-room]	
			Privileges	
			Roles	
			Licenses Advanced Messaging Webex Calling - Professional Webex Meetings Suite Call on Webex (1:1 call, non-PSTN) Basic Space Meetings Advanced Space Meetings Free screen share Basic Messaging	
			Assigned Sites	
			Assigned Sites sw-2xfb.webex.com [default]	
			Login Enabled true	
			Actions	
			Created 30-Jan-24 10:15:55 PM	
			Last Modified 30-Jan-24 10:16:00 PM	
			Last Activity 01-Jan-01 12:00:00 AM	
			UXTEST	Fremont Loc 1
Display Name Test 102				
Nick Name Test 102				
First Name Test 102				
Last Name Test 102				
Type person				
Site Urls sw-2xfb.webex.com				
Addresses				
Emails sw102@uplinx.com				
Extension				
Phone Numbers 12102 [work_extension]				
SIP Addresses sw102@sw-2xfb.calls.webex.com [cloud-calling] sw102@sw-2xfb.webex.com [personal-room] 26649426044@sw-2xfb.webex.com [personal-room]				
Privileges				
Roles				
Licenses Advanced Messaging Webex Calling - Professional Webex Meetings Suite Call on Webex (1:1 call, non-PSTN) Basic Space Meetings Advanced Space Meetings Free screen share Basic Messaging				
Assigned Sites				
Assigned Sites sw-2xfb.webex.com [default]				
Login Enabled true				
Actions				
Created 30-Jan-24 10:15:59 PM				
Last Modified 30-Jan-24 10:16:06 PM				
Last Activity 01-Jan-01 12:00:00 AM				
UXTEST	Fremont Loc 1	Test 103		
			Display Name Test 103	
			Nick Name Test 103	
			First Name Test 103	

Users			
Organization	Location	Display Name	Details
			Last Name
			Test 103
			Type
			person
			Site Urls
			sw-2xfb.webex.com
			Addresses
			Emails
			sw103@uplinx.com
			Extension
			Phone Numbers
			12103 [work_extension]
			SIP Addresses
			sw103@sw-2xfb.webex.com [personal-room] sw103@sw-2xfb.calls.webex.com [cloud-calling] 26643927221@sw-2xfb.webex.com [personal-room]
			Privileges
			Roles
			Licenses
			Advanced Messaging Webex Calling - Professional Webex Meetings Suite Call on Webex (1:1 call, non-PSTN) Basic Space Meetings Advanced Space Meetings Free screen share Basic Messaging
			Assigned Sites
			Assigned Sites
			sw-2xfb.webex.com [default]
			Login Enabled
			true
			Actions
			Created
			30-Jan-24 10:16:03 PM
			Last Modified
			30-Jan-24 10:16:09 PM
			Last Activity
			01-Jan-01 12:00:00 AM
UXTEST	Fremont Loc 1	Test 104	Basic User Info
			Display Name
			Test 104
			Nick Name
			Test 104
			First Name
			Test 104
			Last Name
			Test 104
			Type
			person
			Site Urls
			sw-2xfb.webex.com
			Addresses
			Emails
			sw104@uplinx.com
			Extension
			Phone Numbers
			12104 [work_extension]
			SIP Addresses
			sw104@sw-2xfb.webex.com [personal-room] sw104@sw-2xfb.calls.webex.com [cloud-calling] 26646076687@sw-2xfb.webex.com [personal-room]
			Privileges
			Roles
			Licenses
			Advanced Messaging Webex Calling - Professional Webex Meetings Suite Call on Webex (1:1 call, non-PSTN) Basic Space Meetings Advanced Space Meetings Free screen share Basic Messaging
			Assigned Sites
			Assigned Sites
			sw-2xfb.webex.com [default]
			Login Enabled
			true
			Actions
			Created
			30-Jan-24 10:16:07 PM

Users				
Organization	Location	Display Name	Details	
			Last Modified	30-Jan-24 10:16:11 PM
			Last Activity	01-Jan-01 12:00:00 AM
UXTEST	Fremont Loc 1	Test 105	Basic User Info	
			Display Name	Test 105
			Nick Name	Test 105
			First Name	Test 105
			Last Name	Test 105
			Type	person
			Site Urls	sw-2xfb.webex.com
			Addresses	
			Emails	sw105@uplinx.com
			Extension	
			Phone Numbers	12105 [work_extension]
			SIP Addresses	sw105@sw-2xfb.calls.webex.com [cloud-calling] 26628527470@sw-2xfb.webex.com [personal-room] sw105@sw-2xfb.webex.com [personal-room]
			Privileges	
			Roles	
			Licenses	Advanced Messaging Webex Calling - Professional Webex Meetings Suite Call on Webex (1:1 call, non-PSTN) Basic Space Meetings Advanced Space Meetings Free screen share Basic Messaging
			Assigned Sites	
			Assigned Sites	sw-2xfb.webex.com [default]
			Login Enabled	true
			Actions	
			Created	30-Jan-24 10:16:10 PM
			Last Modified	30-Jan-24 10:16:15 PM
			Last Activity	01-Jan-01 12:00:00 AM
UXTEST	Fremont Loc 1	Test4 Test4	Basic User Info	
			Display Name	Test4 Test4
			Nick Name	Test4
			First Name	Test4
			Last Name	Test4
			Type	person
			Site Urls	sw-2xfb.webex.com
			Addresses	
			Emails	sw@uplinx.com
			Extension	
			Phone Numbers	1255555 [work_extension]
			SIP Addresses	sw@sw-2xfb.calls.webex.com [cloud-calling] 25983429135@sw-2xfb.webex.com [personal-room] sw@sw-2xfb.webex.com [personal-room]
			Privileges	
			Roles	
			Licenses	Advanced Messaging Webex Calling - Professional Webex Meetings Suite Call on Webex (1:1 call, non-PSTN) Basic Space Meetings Advanced Space Meetings

Users			
Organization	Location	Display Name	Details
UXTEST	Fremont Loc 1	Test5 Test5	Free screen share Basic Messaging
			Assigned Sites
			Assigned Sites sw-2xfb.webex.com [default]
			Login Enabled true
			Actions
			Created 09-Dec-22 10:25:08 AM
			Last Modified 30-Jan-24 9:52:09 PM
			Last Activity 01-Jan-01 12:00:00 AM
			Basic User Info
			Display Name Test5 Test5
UXTEST	Fremont Loc 1	Test5 Test5	Nick Name Test5
			First Name Test5
			Last Name Test5
			Type person
			Site Urls sw-2xfb.webex.com
			Addresses
			Emails sw2@uplinx.com
			Extension
			Phone Numbers 126666 [work_extension]
			SIP Addresses sw2@sw-2xfb.webex.com [personal-room] sw2@sw-2xfb.calls.webex.com [cloud-calling] 26634505778@sw-2xfb.webex.com [personal-room]
UXTEST	Fremont Loc 1	Test5 Test5	Privileges
			Roles
			Licenses Advanced Messaging Webex Calling - Professional Webex Meetings Suite Call on Webex (1:1 call, non-PSTN) Basic Space Meetings Advanced Space Meetings Free screen share Basic Messaging
			Assigned Sites
			Assigned Sites sw-2xfb.webex.com [default]
			Login Enabled true
			Actions
			Created 30-Jan-24 9:54:02 PM
			Last Modified 30-Jan-24 9:54:09 PM
			Last Activity 01-Jan-01 12:00:00 AM

2.3 Users Calling Settings

Webex Calling provides advanced telephony services for its users. The following settings for Webex Calling are configured per user:

Webex Calling Person Settings			
Organization	Location	Name	Details
UXTEST		admin@sw-2xfb.wbx.ai	Basic User Info
			Settings
			Display Name admin@sw-2xfb.wbx.ai
			Nick Name admin
			First Name admin
			Last Name admin
UXTEST		admin@sw-2xfb.wbx.ai	Type person

Webex Calling Person Settings																																																																											
Organization	Location	Name	Details																																																																								
			<table><tr><td></td><td>Site Urls</td><td>sw-2xfb.webex.com</td></tr><tr><td></td><td>Extension</td><td></td></tr><tr><td>Calling</td><td>Calling License</td><td>User does not have a calling license</td></tr></table>		Site Urls	sw-2xfb.webex.com		Extension		Calling	Calling License	User does not have a calling license																																																															
	Site Urls	sw-2xfb.webex.com																																																																									
	Extension																																																																										
Calling	Calling License	User does not have a calling license																																																																									
UXTEST		Test2 Test2	<table><tr><td colspan="3">Basic User Info</td></tr><tr><td rowspan="7">Settings</td><td>Display Name</td><td>Test2 Test2</td></tr><tr><td>Nick Name</td><td>Test2</td></tr><tr><td>First Name</td><td>Test2</td></tr><tr><td>Last Name</td><td>Test2</td></tr><tr><td>Type</td><td>person</td></tr><tr><td>Site Urls</td><td>sw-2xfb.webex.com</td></tr><tr><td>Extension</td><td></td></tr><tr><td>Calling</td><td>Calling License</td><td>User does not have a calling license</td></tr></table>	Basic User Info			Settings	Display Name	Test2 Test2	Nick Name	Test2	First Name	Test2	Last Name	Test2	Type	person	Site Urls	sw-2xfb.webex.com	Extension		Calling	Calling License	User does not have a calling license																																																			
Basic User Info																																																																											
Settings	Display Name	Test2 Test2																																																																									
	Nick Name	Test2																																																																									
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	Type	person																																																																									
	Site Urls	sw-2xfb.webex.com																																																																									
	Extension																																																																										
Calling	Calling License	User does not have a calling license																																																																									
UXTEST	Fremont Loc 1	Test 100	<table><tr><td colspan="3">Basic User Info</td></tr><tr><td rowspan="7">Settings</td><td>Display Name</td><td>Test 100</td></tr><tr><td>Nick Name</td><td>Test 100</td></tr><tr><td>First Name</td><td>Test 100</td></tr><tr><td>Last Name</td><td>Test 100</td></tr><tr><td>Type</td><td>person</td></tr><tr><td>Site Urls</td><td>sw-2xfb.webex.com</td></tr><tr><td>Extension</td><td></td></tr><tr><td colspan="3">Calling Behavior</td></tr><tr><td>Settings</td><td>effectiveBehaviorType</td><td>NATIVE_WEBEX_TEAMS_CALLING</td></tr><tr><td colspan="3">Phone Numbers List</td></tr><tr><td rowspan="2">Settings</td><td>Distinctive Ring Enabled</td><td>Y</td></tr><tr><td>PhoneNumber# 1</td><td>directNumber: Extension: 100 ringPattern: primary: True</td></tr><tr><td colspan="3">Caller ID Settings</td></tr><tr><td>Settings</td><td>Enabled</td><td>N</td></tr><tr><td colspan="3">Voicemail Settings</td></tr><tr><td rowspan="15">Settings</td><td>Enabled</td><td>Y</td></tr><tr><td colspan="2">Send calls to voicemail</td></tr><tr><td colspan="2">Send all incoming calls to voicemail</td></tr><tr><td>Send all incoming calls to voicemail</td><td>N</td></tr><tr><td>Send calls to voicemail during a busy line</td><td>Y</td></tr><tr><td>Message</td><td>Default message</td></tr><tr><td colspan="2">Send calls to voicemail when unanswered</td></tr><tr><td>Send calls to voicemail when unanswered</td><td>Y</td></tr><tr><td>Number of rings before playing the "no answer" message</td><td>3</td></tr><tr><td>Message</td><td>Default message</td></tr><tr><td colspan="2">Voicemail > Additional settings</td></tr><tr><td>Transfer on '0' to another line</td><td>N</td></tr><tr><td>Email a copy of voicemail message</td><td>N</td></tr><tr><td colspan="2">Voicemail > Notifications</td></tr><tr><td colspan="2">Receive notification of any new voice messages.</td></tr></table>	Basic User Info			Settings	Display Name	Test 100	Nick Name	Test 100	First Name	Test 100	Last Name	Test 100	Type	person	Site Urls	sw-2xfb.webex.com	Extension		Calling Behavior			Settings	effectiveBehaviorType	NATIVE_WEBEX_TEAMS_CALLING	Phone Numbers List			Settings	Distinctive Ring Enabled	Y	PhoneNumber# 1	directNumber: Extension: 100 ringPattern: primary: True	Caller ID Settings			Settings	Enabled	N	Voicemail Settings			Settings	Enabled	Y	Send calls to voicemail		Send all incoming calls to voicemail		Send all incoming calls to voicemail	N	Send calls to voicemail during a busy line	Y	Message	Default message	Send calls to voicemail when unanswered		Send calls to voicemail when unanswered	Y	Number of rings before playing the "no answer" message	3	Message	Default message	Voicemail > Additional settings		Transfer on '0' to another line	N	Email a copy of voicemail message	N	Voicemail > Notifications		Receive notification of any new voice messages.	
Basic User Info																																																																											
Settings	Display Name	Test 100																																																																									
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	First Name	Test 100																																																																									
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	Type	person																																																																									
	Site Urls	sw-2xfb.webex.com																																																																									
	Extension																																																																										
Calling Behavior																																																																											
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	Receive notification of any new voice messages.																																																																										

Webex Calling Person Settings																																																				
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				Receive fax messages																																																
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				Internal calls	Blocked																																															
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			Outgoing Permission Settings																																																	
			Settings	Custom settings. Defined below.	Y																																															
				Custom Settings.	<table><tr><th colspan="3">Outgoing call permissions</th></tr><tr><th>Call type</th><th>Permission</th><th>Allow transfers / forwards</th></tr><tr><td>INTERNAL_CALL</td><td>ALLOW</td><td>Y</td></tr><tr><td>TOLL_FREE</td><td>ALLOW</td><td>Y</td></tr><tr><td>NATIONAL</td><td>ALLOW</td><td>Y</td></tr><tr><td>INTERNATIONAL</td><td>BLOCK</td><td>N</td></tr><tr><td>OPERATOR_ASSISTED</td><td>ALLOW</td><td>Y</td></tr><tr><td>CHARGEABLE_DIRECTORY_ASSISTED</td><td>ALLOW</td><td>Y</td></tr><tr><td>SPECIAL_SERVICES_I</td><td>ALLOW</td><td>Y</td></tr><tr><td>SPECIAL_SERVICES_II</td><td>ALLOW</td><td>Y</td></tr><tr><td>PREMIUM_SERVICES_I</td><td>BLOCK</td><td>N</td></tr><tr><td>PREMIUM_SERVICES_II</td><td>BLOCK</td><td>N</td></tr><tr><td>CASUAL</td><td>BLOCK</td><td>N</td></tr><tr><td>URL_DIALING</td><td>ALLOW</td><td>Y</td></tr><tr><td>UNKNOWN</td><td>ALLOW</td><td>Y</td></tr></table>			Outgoing call permissions			Call type	Permission	Allow transfers / forwards	INTERNAL_CALL	ALLOW	Y	TOLL_FREE	ALLOW	Y	NATIONAL	ALLOW	Y	INTERNATIONAL	BLOCK	N	OPERATOR_ASSISTED	ALLOW	Y	CHARGEABLE_DIRECTORY_ASSISTED	ALLOW	Y	SPECIAL_SERVICES_I	ALLOW	Y	SPECIAL_SERVICES_II	ALLOW	Y	PREMIUM_SERVICES_I	BLOCK	N	PREMIUM_SERVICES_II	BLOCK	N	CASUAL	BLOCK	N	URL_DIALING	ALLOW	Y	UNKNOWN	ALLOW	Y
				Outgoing call permissions																																																
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				SPECIAL_SERVICES_II	ALLOW	Y																																														
				PREMIUM_SERVICES_I	BLOCK	N																																														
				PREMIUM_SERVICES_II	BLOCK	N																																														
				CASUAL	BLOCK	N																																														
				URL_DIALING	ALLOW	Y																																														
				UNKNOWN	ALLOW	Y																																														
				Calling > Call Handling > Call Forwarding																																																
				Call Forwarding																																																
				Settings	Forward all calls																																															
			Forward all calls		Disabled																																															
			Forward calls during busy lines																																																	
			Forward calls during busy lines		Disabled																																															
			Forward calls when unanswered																																																	
			Forward calls when unanswered		Disabled																																															
			Forward calls if the network is disconnected																																																	
			Forward calls if the network is disconnected		Disabled																																															
			Call Waiting																																																	
			Settings	Enabled	Y																																															

Webex Calling Person Settings			
Organization	Location	Name	Details
			Call Intercept
			Settings
			Enabled N
			Call Park Notification Enabled N
			Barge In Settings
			Settings
			Enabled N
			Hoteling Settings
			Settings
			Enabled N
			Push-to-Talk Settings
			Settings
			{ "allowAutoAnswer": true, "connectionType": "TWO_WAY", "accessType": "ALLOW_MEMBERS" }
			Privacy Settings
			Settings
			{ "aaExtensionDialingEnabled": true, "aaNamingDialingEnabled": true, "enablePhoneStatusDirectoryPrivacy": false, "enablePhoneStatusPickupBargeInPrivacy": false }
			Executive Assistant Settings
			Settings
			Type UNASSIGNED
			Calling > User call experience > Application Line Assignment
			Settings
			Ring settings
			Click to Dial calls are made Y
			Group Pages are received N
			A call the user parked is recalled back to the user's line Y
			Webex application assignments
			Web Y
			Desktop Y
			Mobile Y
			Table Y
			availableLineCount 34
			Shared Line Appearance on Webex App
			Call Recording Settings
			Receptionist Client Settings
			Do Not Disturb Settings
			Settings
			Enabled N
			List of Call Queue Caller ID information
			Call Queue Agent's Caller ID information
UXTEST	Fremont Loc 1	Test 101	Basic User Info
			Settings
			Display Name Test 101
			Nick Name Test 101
			First Name Test 101
			Last Name Test 101
			Type person
			Site Urls sw-2xfb.webex.com
			Extension
			Calling Behavior
			Settings
			effectiveBehaviorType NATIVE_WEBEX_TEAMS_CALLING

Webex Calling Person Settings							
Organization	Location	Name	Details				
			Phone Numbers List				
			Settings				
			Caller ID Settings				
			Settings	EnabledN			
			Voicemail Settings				
			Settings	Enabled	Y		
				Send calls to voicemail			
				Send all incoming calls to voicemail			
				Send all incoming calls to voicemail	N		
				Send calls to voicemail during a busy line	Y		
				Message	Default message		
				Send calls to voicemail when unanswered			
				Send calls to voicemail when unanswered	Y		
				Number of rings before playing the "no answer" message	3		
				Message	Default message		
				Voicemail > Additional settings			
				Transfer on '0' to another line	N		
				Email a copy of voicemail message	N		
				Voicemail > Notifications			
				Receive notification of any new voice messages.			
				Receive notification of any new voice messages.	N		
				Voicemail > Message storage			
				Destination	Use internal mailbox		
				Use new message indicator on phone	Y		
				Voicemail > Fax messaging			
				Receive fax messages			
				Receive fax messages	N		
				Incoming Permission Settings			
				Settings	Custom settings Defined below.	Y	
					Internal calls	Blocked	
					Collect calls	Allowed	
			External calls		ALLOW_ALL_EXTERNAL		
			Outgoing Permission Settings				
			Settings	Custom settings. Defined below.	Y		
				Custom Settings.	Outgoing call permissions		
					Call type	Permission	Allow transfers / forwards
					INTERNAL_CALL	ALLOW	Y
					TOLL_FREE	ALLOW	Y
					NATIONAL	ALLOW	Y

Webex Calling Person Settings																																		
Organization	Location	Name	Details																															
				<table><tr><td>INTERNATIONAL</td><td>BLOCK</td><td>N</td></tr><tr><td>OPERATOR_ASSISTED</td><td>ALLOW</td><td>Y</td></tr><tr><td>CHARGEABLE_DIRECTORY_ASSISTED</td><td>ALLOW</td><td>Y</td></tr><tr><td>SPECIAL_SERVICES_I</td><td>ALLOW</td><td>Y</td></tr><tr><td>SPECIAL_SERVICES_II</td><td>ALLOW</td><td>Y</td></tr><tr><td>PREMIUM_SERVICES_I</td><td>BLOCK</td><td>N</td></tr><tr><td>PREMIUM_SERVICES_II</td><td>BLOCK</td><td>N</td></tr><tr><td>CASUAL</td><td>BLOCK</td><td>N</td></tr><tr><td>URL_DIALING</td><td>ALLOW</td><td>Y</td></tr><tr><td>UNKNOWN</td><td>ALLOW</td><td>Y</td></tr></table>	INTERNATIONAL	BLOCK	N	OPERATOR_ASSISTED	ALLOW	Y	CHARGEABLE_DIRECTORY_ASSISTED	ALLOW	Y	SPECIAL_SERVICES_I	ALLOW	Y	SPECIAL_SERVICES_II	ALLOW	Y	PREMIUM_SERVICES_I	BLOCK	N	PREMIUM_SERVICES_II	BLOCK	N	CASUAL	BLOCK	N	URL_DIALING	ALLOW	Y	UNKNOWN	ALLOW	Y
				INTERNATIONAL	BLOCK	N																												
				OPERATOR_ASSISTED	ALLOW	Y																												
				CHARGEABLE_DIRECTORY_ASSISTED	ALLOW	Y																												
				SPECIAL_SERVICES_I	ALLOW	Y																												
				SPECIAL_SERVICES_II	ALLOW	Y																												
				PREMIUM_SERVICES_I	BLOCK	N																												
				PREMIUM_SERVICES_II	BLOCK	N																												
				CASUAL	BLOCK	N																												
				URL_DIALING	ALLOW	Y																												
				UNKNOWN	ALLOW	Y																												
				Calling > Call Handling > Call Forwarding																														
			Call Forwarding																															
			Call Waiting																															
			Settings	Enabled	Y																													
			Call Intercept																															
			Settings	Enabled	N																													
				Call Park Notification Enabled	N																													
			Barge In Settings																															
			Settings	Enabled	N																													
			Hoteling Settings																															
			Settings	Enabled	N																													
			Push-to-Talk Settings																															
			Settings	{ "allowAutoAnswer": true, "connectionType": "TWO_WAY", "accessType": "ALLOW_MEMBERS" }																														
			Privacy Settings																															
			Settings	{ "aaExtensionDialingEnabled": true, "aaNamingDialingEnabled": true, "enablePhoneStatusDirectoryPrivacy": false, "enablePhoneStatusPickupBargeInPrivacy": false }																														
			Executive Assistant Settings																															
			Settings	Type	UNASSIGNED																													
			Calling > User call experience > Application Line Assignment																															
			Settings	Ring settings																														
				Click to Dial calls are made	Y																													
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				A call the user parked is recalled back to the user's line	Y																													
				Webex application assignments																														
				Web	Y																													
				Desktop	Y																													
				Mobile	Y																													
				Table	Y																													
				availableLineCount	35																													
				Shared Line Appearance on Webex App																														
				Call Recording Settings																														
			Receptionist Client Settings																															

Webex Calling Person Settings					
Organization	Location	Name	Details		
UXTEST	Fremont Loc 1	Test 102	Do Not Disturb Settings		
			Settings	Enabled	N
			List of Call Queue Caller ID information		
			Call Queue Agent's Caller ID information		
			Basic User Info		
			Settings	Display Name	Test 102
			Nick Name	Test 102	
			First Name	Test 102	
			Last Name	Test 102	
			Type	person	
Site Urls	sw-2xfb.webex.com				
Extension					
			Calling Behavior		
Settings	effectiveBehaviorType	NATIVE_WEBEX_TEAMS_CALLING			
			Phone Numbers List		
Settings	Distinctive Ring Enabled	Y			
	PhoneNumber# 1	directNumber: Extension: 102 ringPattern: primary: True			
			Caller ID Settings		
Settings	Enabled	N			
			Voicemail Settings		
Settings	Enabled	Y			
			Send calls to voicemail		
			Send all incoming calls to voicemail		
	Send all incoming calls to voicemail	N			
	Send calls to voicemail during a busy line	Y			
	Message	Default message			
			Send calls to voicemail when unanswered		
	Send calls to voicemail when unanswered	Y			
	Number of rings before playing the "no answer" message	3			
	Message	Default message			
			Voicemail > Additional settings		
	Transfer on '0' to another line	N			
	Email a copy of voicemail message	N			
			Voicemail > Notifications		
			Receive notification of any new voice messages.		
	Receive notification of any new voice messages.	N			
			Voicemail > Message storage		
	Destination	Use internal mailbox			
	Use new message indicator on phone	Y			
			Voicemail > Fax messaging		
			Receive fax messages		
	Receive fax messages	N			
Incoming Permission Settings					

Webex Calling Person Settings							
Organization	Location	Name	Details				
			Settings	Custom settings Defined below.	Y		
				Internal calls	Blocked		
				Collect calls	Allowed		
				External calls	ALLOW_ALL_EXTERNAL		
			Outgoing Permission Settings				
			Settings	Custom settings. Defined below.	Y		
				Custom Settings.	Outgoing call permissions		
					Call type	Permission	Allow transfers / forwards
					INTERNAL_CALL	ALLOW	Y
					TOLL_FREE	ALLOW	Y
					NATIONAL	ALLOW	Y
					INTERNATIONAL	BLOCK	N
					OPERATOR_ASSISTED	ALLOW	Y
					CHARGEABLE_DIRECTORY_ASSISTED	ALLOW	Y
					SPECIAL_SERVICES_I	ALLOW	Y
					SPECIAL_SERVICES_II	ALLOW	Y
					PREMIUM_SERVICES_I	BLOCK	N
					PREMIUM_SERVICES_II	BLOCK	N
					CASUAL	BLOCK	N
				URL_DIALING	ALLOW	Y	
				UNKNOWN	ALLOW	Y	
				Calling > Call Handling > Call Forwarding			
				Call Forwarding			
			Settings	Forward all calls			
				Forward all calls	Disabled		
				Forward calls during busy lines			
				Forward calls during busy lines	Disabled		
				Forward calls when unanswered			
				Forward calls when unanswered	Disabled		
				Forward calls if the network is disconnected			
			Forward calls if the network is disconnected	Disabled			
			Call Waiting				
			Settings	Enabled	Y		
			Call Intercept				
			Settings	Enabled	N		
Call Park Notification Enabled	N						
Barge In Settings							
Settings	Enabled	N					
Hoteling Settings							
Settings	Enabled	N					
Push-to-Talk Settings							

Webex Calling Person Settings			
Organization	Location	Name	Details
			Settings <pre>{ "allowAutoAnswer": true, "connectionType": "TWO_WAY", "accessType": "ALLOW_MEMBERS" }</pre>
			Privacy Settings
			Executive Assistant Settings
			Settings TypeUNASSIGNED
			Calling > User call experience > Application Line Assignment
			Settings Ring settings Click to Dial calls are madeY Group Pages are receivedN A call the user parked is recalled back to the user's lineY Webex application assignments WebY DesktopY MobileY TableY availableLineCount35 Shared Line Appearance on Webex App
			Call Recording Settings
			Receptionist Client Settings
			Do Not Disturb Settings
			Settings EnabledN
			List of Call Queue Caller ID information
			Call Queue Agent's Caller ID information
UXTEST	Fremont Loc 1	Test 103	Basic User Info
			Settings Display NameTest 103 Nick NameTest 103 First NameTest 103 Last NameTest 103 Typeperson Site Urls sw-2xfb.webex.com Extension
			Calling Behavior
			Settings effectiveBehaviorTypeNATIVE_WEBEX_TEAMS_CALLING
			Phone Numbers List
			Settings Distinctive Ring EnabledY PhoneNumber# 1directNumber: Extension: 103 ringPattern: primary: True
			Caller ID Settings
			Settings EnabledN
			Voicemail Settings
			Settings EnabledY Send calls to voicemail Send all incoming calls to voicemail Send all incoming calls to voicemailN

Webex Calling Person Settings

Organization	Location	Name	Details				
				Send calls to voicemail during a busy line		Y	
				Message		Default message	
				Send calls to voicemail when unanswered			
				Send calls to voicemail when unanswered		Y	
				Number of rings before playing the "no answer" message		3	
				Message		Default message	
				Voicemail > Additional settings			
				Transfer on '0' to another line		N	
				Email a copy of voicemail message		N	
				Voicemail > Notifications			
				Receive notification of any new voice messages.			
				Receive notification of any new voice messages.		N	
				Voicemail > Message storage			
				Destination		Use internal mailbox	
				Use new message indicator on phone		Y	
				Voicemail > Fax messaging			
				Receive fax messages			
				Receive fax messages		N	
				Incoming Permission Settings			
				Settings	Custom settings Defined below.		Y
			Internal calls		Blocked		
			Collect calls		Allowed		
			External calls		ALLOW ALL EXTERNAL		
			Outgoing Permission Settings				
			Settings	Custom settings. Defined below.	Y		
				Custom Settings.	Outgoing call permissions		
					Call type	Permission	Allow transfers / forwards
					INTERNAL_CALL	ALLOW	Y
					TOLL_FREE	ALLOW	Y
					NATIONAL	ALLOW	Y
					INTERNATIONAL	BLOCK	N
					OPERATOR_ASSISTED	ALLOW	Y
					CHARGEABLE_DIRECTORY_ASSISTED	ALLOW	Y
					SPECIAL_SERVICES_I	ALLOW	Y
					SPECIAL_SERVICES_II	ALLOW	Y
					PREMIUM_SERVICES_I	BLOCK	N
					PREMIUM_SERVICES_II	BLOCK	N
					CASUAL	BLOCK	N
					URL_DIALING	ALLOW	Y
					UNKNOWN	ALLOW	Y

Webex Calling Person Settings			
Organization	Location	Name	Details
			Calling > Call Handling > Call Forwarding Call Forwarding Settings Forward all calls Forward all calls Disabled Forward calls during busy lines Forward calls during busy lines Disabled Forward calls when unanswered Forward calls when unanswered Disabled Forward calls if the network is disconnected Forward calls if the network is disconnected Disabled Call Waiting Settings Enabled Y Call Intercept Settings Enabled N Call Park Notification Enabled N Barge In Settings Settings Enabled N Hoteling Settings Push-to-Talk Settings Settings { "allowAutoAnswer": true, "connectionType": "TWO_WAY", "accessType": "ALLOW_MEMBERS" } Privacy Settings Settings { "aaExtensionDialingEnabled": true, "aaNamingDialingEnabled": true, "enablePhoneStatusDirectoryPrivacy": false, "enablePhoneStatusPickupBargeInPrivacy": false } Executive Assistant Settings Settings Type UNASSIGNED Calling > User call experience > Application Line Assignment Call Recording Settings Receptionist Client Settings Do Not Disturb Settings Settings Enabled N List of Call Queue Caller ID information Call Queue Agent's Caller ID information
			Basic User Info Settings Display Name Test 104 Nick Name Test 104 First Name Test 104 Last Name Test 104 Type person Site Urls sw-2xfb.webex.com Extension Calling Behavior

Webex Calling Person Settings																																																												
Organization	Location	Name	Details																																																									
			<table border="1"> <tr> <td>Settings</td> <td>effectiveBehaviorType</td> <td colspan="2">NATIVE_WEBEX_TEAMS_CALLING</td> </tr> </table>	Settings	effectiveBehaviorType	NATIVE_WEBEX_TEAMS_CALLING																																																						
Settings	effectiveBehaviorType	NATIVE_WEBEX_TEAMS_CALLING																																																										
			Phone Numbers List <table border="1"> <tr> <td>Settings</td> <td colspan="3"></td> </tr> </table>	Settings																																																								
Settings																																																												
			Caller ID Settings <table border="1"> <tr> <td>Settings</td> <td>Enabled</td> <td colspan="2">N</td> </tr> </table>	Settings	Enabled	N																																																						
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				Enabled	Y				
				Send calls to voicemail					
				Send all incoming calls to voicemail					
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				Send calls to voicemail during a busy line		Y			
				Message		Default message			
				Send calls to voicemail when unanswered					
				Send calls to voicemail when unanswered		Y			
				Number of rings before playing the "no answer" message		3			
				Message		Default message			
				Voicemail > Additional settings					
				Transfer on '0' to another line		N			
				Email a copy of voicemail message		N			
				Voicemail > Notifications					
				Receive notification of any new voice messages.					
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				Voicemail > Message storage					
				Destination		Use internal mailbox			
				Use new message indicator on phone		Y			
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			Push-to-Talk Settings																					
			Settings	<table><tr><td>{ "allowAutoAnswer": true, "connectionType": "TWO_WAY", "accessType": "ALLOW_MEMBERS" }</td></tr></table>	{ "allowAutoAnswer": true, "connectionType": "TWO_WAY", "accessType": "ALLOW_MEMBERS" }																			
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			Settings	<table><tr><td>{ "aaExtensionDialingEnabled": true, "aaNamingDialingEnabled": true, "enablePhoneStatusDirectoryPrivacy": false, "enablePhoneStatusPickupBargeInPrivacy": false }</td></tr></table>	{ "aaExtensionDialingEnabled": true, "aaNamingDialingEnabled": true, "enablePhoneStatusDirectoryPrivacy": false, "enablePhoneStatusPickupBargeInPrivacy": false }																			
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			Calling > User call experience > Application Line Assignment																					
			Settings	<table><tr><td colspan="2">Ring settings</td></tr><tr><td>Click to Dial calls are made</td><td>Y</td></tr><tr><td>Group Pages are received</td><td>N</td></tr><tr><td>A call the user parked is recalled back to the user's line</td><td>Y</td></tr><tr><td colspan="2">Webex application assignments</td></tr><tr><td>Web</td><td>N</td></tr><tr><td>Desktop</td><td>Y</td></tr><tr><td>Mobile</td><td>Y</td></tr><tr><td>Table</td><td>Y</td></tr><tr><td>availableLineCount</td><td>35</td></tr></table>	Ring settings		Click to Dial calls are made	Y	Group Pages are received	N	A call the user parked is recalled back to the user's line	Y	Webex application assignments		Web	N	Desktop	Y	Mobile	Y	Table	Y	availableLineCount	35
			Ring settings																					
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availableLineCount	35																							

Webex Calling Person Settings							
Organization	Location	Name	Details				
			Shared Line Appearance on Webex App				
			Call Recording Settings				
			Settings	Enabled	Y		
				Enable Recording	Always		
				Play recording start/stop announcement	N		
				Record voice messaging	N		
				Recording Reminder Tone every secs	Disabled		
				Recording Platform Info	Service Provider: WEMQU619533 External Group: WEMQU619533L628095 External Identifier: zcsiak8c3g@98303641.us10.bclld.webex.com		
			Receptionist Client Settings				
Settings	Enabled	Y					
	Monitored Members	Monitored Persons or Workspaces					
		Display Name	Type	Email	Extensions		
		Fremont Meeting Rm .	PLACE	fremont_meeting_rm@sw-2xfb.rooms.webex.com	1234 [Primary]		
Do Not Disturb Settings							
Settings	Enabled	N					
List of Call Queue Caller ID information							
Call Queue Agent's Caller ID information							
UXTEST	Fremont Loc 1	Test5 Test5	Basic User Info				
			Settings	Display Name	Test5 Test5		
				Nick Name	Test5		
				First Name	Test5		
				Last Name	Test5		
				Type	person		
				Site Urls	sw-2xfb.webex.com		
				Extension			
				Calling Behavior			
			Settings	effectiveBehaviorType	NATIVE_WEBEX_TEAMS_CALLING		
			Phone Numbers List				
			Settings	Distinctive Ring Enabled	Y		
				PhoneNumber# 1	directNumber: Extension: 6666 ringPattern: primary: True		
			Caller ID Settings				
			Settings	Enabled	N		
			Voicemail Settings				
			Settings	Enabled	Y		
				Send calls to voicemail			
				Send all incoming calls to voicemail			
				Send all incoming calls to voicemail	N		
				Send calls to voicemail during a busy line	Y		
				Message	Default message		
				Send calls to voicemail when unanswered			

Webex Calling Person Settings							
Organization	Location	Name	Details				
				Send calls to voicemail when unanswered	Y		
				Number of rings before playing the "no answer" message	3		
				Message	Default message		
				Voicemail > Additional settings			
				Transfer on '0' to another line	N		
				Email a copy of voicemail message	N		
				Voicemail > Notifications			
				Receive notification of any new voice messages.			
				Receive notification of any new voice messages.	N		
				Voicemail > Message storage			
				Destination	Use internal mailbox		
				Use new message indicator on phone	Y		
				Voicemail > Fax messaging			
				Receive fax messages			
				Receive fax messages	N		
				Incoming Permission Settings			
			Settings	Custom settings Defined below.	Y		
				Internal calls	Blocked		
				Collect calls	Allowed		
				External calls	ALLOW_ALL_EXTERNAL		
			Outgoing Permission Settings				
			Settings	Custom settings. Defined below.	Y		
				Custom Settings.	Outgoing call permissions		
					Call type	Permission	Allow transfers / forwards
					INTERNAL_CALL	ALLOW	Y
					TOLL_FREE	ALLOW	Y
					NATIONAL	ALLOW	Y
					INTERNATIONAL	BLOCK	N
					OPERATOR_ASSISTED	ALLOW	Y
					CHARGEABLE_DIRECTORY_ASSISTED	ALLOW	Y
					SPECIAL_SERVICES_I	ALLOW	Y
					SPECIAL_SERVICES_II	ALLOW	Y
					PREMIUM_SERVICES_I	BLOCK	N
					PREMIUM_SERVICES_II	BLOCK	N
					CASUAL	BLOCK	N
					URL_DIALING	ALLOW	Y
				UNKNOWN	ALLOW	Y	
				Calling > Call Handling > Call Forwarding			
				Call Forwarding			
				Settings	Forward all calls		

Webex Calling Person Settings																		
Organization	Location	Name	Details															
			<table><tr><td rowspan="7"></td><td>Forward all calls</td><td>Disabled</td></tr><tr><td colspan="2">Forward calls during busy lines</td></tr><tr><td>Forward calls during busy lines</td><td>Disabled</td></tr><tr><td colspan="2">Forward calls when unanswered</td></tr><tr><td>Forward calls when unanswered</td><td>Disabled</td></tr><tr><td colspan="2">Forward calls if the network is disconnected</td></tr><tr><td>Forward calls if the network is disconnected</td><td>Disabled</td></tr></table>		Forward all calls	Disabled	Forward calls during busy lines		Forward calls during busy lines	Disabled	Forward calls when unanswered		Forward calls when unanswered	Disabled	Forward calls if the network is disconnected		Forward calls if the network is disconnected	Disabled
					Forward all calls	Disabled												
					Forward calls during busy lines													
					Forward calls during busy lines	Disabled												
					Forward calls when unanswered													
					Forward calls when unanswered	Disabled												
					Forward calls if the network is disconnected													
				Forward calls if the network is disconnected	Disabled													
			Call Waiting															
			Settings	Enabled	Y													
			Call Intercept															
			Barge In Settings															
			Hoteling Settings															
			Settings	Enabled	N													
			Push-to-Talk Settings															
			Settings	{ "allowAutoAnswer": true, "connectionType": "TWO_WAY", "accessType": "ALLOW_MEMBERS" }														
			Privacy Settings															
			Settings	{ "aaExtensionDialingEnabled": true, "aaNamingDialingEnabled": true, "enablePhoneStatusDirectoryPrivacy": false, "enablePhoneStatusPickupBargeInPrivacy": false }														
			Executive Assistant Settings															
			Settings	Type	UNASSIGNED													
			Calling > User call experience > Application Line Assignment															
			Settings	Ring settings														
				Click to Dial calls are made	Y													
				Group Pages are received	N													
				A call the user parked is recalled back to the user's line	Y													
				Webex application assignments														
				Web	Y													
				Desktop	Y													
				Mobile	Y													
				Table	Y													
				availableLineCount	35													
				Shared Line Appearance on Webex App														
				Call Recording Settings														
			Receptionist Client Settings															
			Do Not Disturb Settings															
			Settings	Enabled	N													
			List of Call Queue Caller ID information															
			Call Queue Agent's Caller ID information															

2.4 Groups

Groups contain a collection of members in Webex. A member represents a Webex user. A group is used to assign templates and settings to the set of members contained in a group.

The following Webex groups are defined:

Groups		
Name	Details	
Alameda Campus	Group Info	
	Name	Alameda Campus
	Organization	UXTEST
	Member Size	0
	Members	
	Creation	
	Created	12-Dec-22 11:55:10 AM
Fremont Campus	Group Info	
	Name	Fremont Campus
	Organization	UXTEST
	Member Size	0
	Members	
	Creation	
	Created	18-Dec-22 9:49:51 AM
Site1	Group Info	
	Name	Site1
	Organization	UXTEST
	Member Size	0
	Members	
	Creation	
	Created	25-Feb-23 5:09:05 PM
Fremont Loc 1	Group Info	
	Name	Fremont Loc 1
	Organization	UXTEST
	Member Size	0
	Members	
	Creation	
	Created	25-Feb-23 5:09:07 PM
Group 1	Group Info	
	Name	Group 1
	Organization	UXTEST
	Member Size	0
	Members	
	Creation	
	Created	02-May-25 1:47:47 PM

2.5 Teams and Members

Teams are groups of people with a set of rooms that are visible to all members of that team.

The following Webex teams are defined:

< No records found >

3 Licenses

An allowance for features and services that are provided to users on a Webex services subscription. Cisco and its partners manage the amount of licenses provided to administrators and users. This license resource can be accessed only by an admin.

The following licenses are present:

Licenses			
License Type	Consumed Units	Total Units	Subscription Id
Webex Room Kit	0	5	trialSub.8a543e62-314d-474a-a1ef-187571e3d4ff
Webex Calling - Workspaces	3	100	trialSub.8a543e62-314d-474a-a1ef-187571e3d4ff
Advanced Space Meetings	10	100	trialSub.8a543e62-314d-474a-a1ef-187571e3d4ff
Real-Time Translations	1	100	trialSub.8a543e62-314d-474a-a1ef-187571e3d4ff
Advanced Messaging	10	100	trialSub.8a543e62-314d-474a-a1ef-187571e3d4ff
Webex Meetings Suite	10	100	trialSub.8a543e62-314d-474a-a1ef-187571e3d4ff
Webex Calling - Professional	8	100	trialSub.8a543e62-314d-474a-a1ef-187571e3d4ff
Webex Calling - Hot desk only	0	24	
Hybrid - Exchange Calendar	0	10	
Hybrid - Google Calendar	0	10	
Basic Messaging	10	10	
Free screen share	10	10	
Call on Webex (1:1 call, non-PSTN)	10	10	
Basic Space Meetings	10	10	
Hybrid - Message	0	10	
Unified Communication Manager (UCM)	0	10	

4 Workspaces

Workspaces can be rooms, lobbies, and conference rooms. You can set up shared Webex devices in these workspaces and add services. A device you choose to add to that workspace is assigned to the workspace, not a user. A locations and one or multiple floors are assigned to a Workspace. Assigning a device to a Workspace allows shared usage./p>

This chapter contains:

- Workspaces without Cisco Webex Calling
- Workspaces with Cisco Webex Calling
- User's Webex Calling settings
- Locations
- Rooms

4.1 Workspaces without Cisco Webex Calling

The following Webex workspaces without Cisco Webex Calling are defined:

4.2 Workspaces with Cisco Webex Calling

The following Webex workspaces with Cisco Webex Calling are defined:

Workspaces with Cisco Webex Calling		
Workspace Name	Details	
Floor5	Workspace Info	
	Name	Floor5
	Type	Place
	Location	Site1
	Extension Members	55000
	Call Forwarding - Always	

Workspaces with Cisco Webex Calling		
Workspace Name	Details	
	Enabled	N
	Ring Reminder Enabled	N
	Destination Voicemail Enabled	N
	Call Forwarding - Busy	
	Enabled	N
	Destination Voicemail Enabled	N
	Call Forwarding - No Answer	
	Enabled	N
	Number of Rings	3
	System Max Number of Rings	20
	Destination Voicemail Enabled	N
	Business Continuity	
	Enabled	N
	Destination Voicemail Enabled	N
	Call Waiting	
	Enabled	Y
	Call Waiting	
	Caller ID Settings	
	Types	LOCATION_NUMBER CUSTOM
	Selected	LOCATION_NUMBER
	Display Name	Floor5
	Display Detail	.
	Block In Forward Calls Enabled	N
	External Caller ID Name Policy	DIRECT_LINE
	Location External Caller ID Name	Site1
	Monitoring Settings	
	Call Park Notification Enabled	N
	Incoming Permission Settings	
	Use Custom Enabled	N
	External Transfer	ALLOW_ALL_EXTERNAL
	Internal Calls Enabled	Y
	Collect Calls Enabled	Y
	Outgoing Permission Settings	
	Use Custom Enabled	N
	Use Custom Permissions	N
	Calling Permission - INTERNAL_CALL	
	Call Type	INTERNAL_CALL
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Calling Permission - TOLL_FREE	
	Call Type	TOLL_FREE
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Calling Permission - NATIONAL	
	Call Type	NATIONAL
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Calling Permission - INTERNATIONAL	

Workspaces with Cisco Webex Calling		
Workspace Name	Details	
	Call Type	INTERNATIONAL
	Action	BLOCK
	Transfer Enabled	N
	Call Type Restriction Enabled	Y
	Calling Permission - OPERATOR_ASSISTED	
	Call Type	OPERATOR_ASSISTED
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Calling Permission - CHARGEABLE_DIRECTORY_ASSISTED	
	Call Type	CHARGEABLE_DIRECTORY_ASSISTED
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Calling Permission - SPECIAL_SERVICES_I	
	Call Type	SPECIAL_SERVICES_I
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Calling Permission - SPECIAL_SERVICES_II	
	Call Type	SPECIAL_SERVICES_II
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Calling Permission - PREMIUM_SERVICES_I	
	Call Type	PREMIUM_SERVICES_I
	Action	BLOCK
	Transfer Enabled	N
	Call Type Restriction Enabled	Y
	Calling Permission - PREMIUM_SERVICES_II	
	Call Type	PREMIUM_SERVICES_II
	Action	BLOCK
	Transfer Enabled	N
	Call Type Restriction Enabled	Y
	Calling Permission - CASUAL	
	Call Type	CASUAL
	Action	BLOCK
	Transfer Enabled	N
	Call Type Restriction Enabled	N
	Calling Permission - URL_DIALING	
	Call Type	URL_DIALING
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Calling Permission - UNKNOWN	
	Call Type	UNKNOWN
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Access Code Settings	
	Use Custom Access Codes	N
	Access Codes	None

Workspaces with Cisco Webex Calling		
Workspace Name	Details	
	Transfer Numbers Settings	
	Use Custom Access Codes	N
	Access Codes	None
	Call Intercept Settings	
	Enabled	N
	Incoming Settings	
	Type	INTERCEPT_ALL
	Voicemail Enabled	N
	Incoming Announcements	
	Greeting	DEFAULT
	New Number Enabled	N
	Zero Transfer Enabled	N
	Outgoing Settings	
	Type	INTERCEPT_ALL
	Transfer Enabled	N
Fremont Meeting Rm	Workspace Info	
	Name	Fremont Meeting Rm
	Type	Place
	Location	Site1
	Extension Members	1234
	Call Forwarding - Always	
	Enabled	N
	Ring Reminder Enabled	N
	Destination Voicemail Enabled	N
	Call Forwarding - Busy	
	Enabled	N
	Destination Voicemail Enabled	N
	Call Forwarding - No Answer	
	Enabled	N
	Number of Rings	3
	System Max Number of Rings	20
	Destination Voicemail Enabled	N
	Business Continuity	
	Enabled	N
	Destination Voicemail Enabled	N
	Call Waiting	
	Enabled	Y
	Call Waiting	
	Caller ID Settings	
	Types	LOCATION_NUMBER CUSTOM
	Selected	LOCATION_NUMBER
	Display Name	Fremont Meeting Rm
	Display Detail	.
	Block In Forward Calls Enabled	N
	External Caller ID Name Policy	DIRECT_LINE
	Location External Caller ID Name	Site1
	Monitoring Settings	
	Call Park Notification Enabled	N
	Incoming Permission Settings	
	Use Custom Enabled	N
	External Transfer	ALLOW_ALL_EXTERNAL

Workspaces with Cisco Webex Calling		
Workspace Name	Details	
	Internal Calls Enabled	Y
	Collect Calls Enabled	Y
	Outgoing Permission Settings	
	Use Custom Enabled	N
	Use Custom Permissions	N
	Calling Permission - INTERNAL_CALL	
	Call Type	INTERNAL_CALL
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Calling Permission - TOLL_FREE	
	Call Type	TOLL_FREE
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Calling Permission - NATIONAL	
	Call Type	NATIONAL
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Calling Permission - INTERNATIONAL	
	Call Type	INTERNATIONAL
	Action	BLOCK
	Transfer Enabled	N
	Call Type Restriction Enabled	Y
	Calling Permission - OPERATOR_ASSISTED	
	Call Type	OPERATOR_ASSISTED
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Calling Permission - CHARGEABLE_DIRECTORY_ASSISTED	
	Call Type	CHARGEABLE_DIRECTORY_ASSISTED
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Calling Permission - SPECIAL_SERVICES_I	
	Call Type	SPECIAL_SERVICES_I
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Calling Permission - SPECIAL_SERVICES_II	
	Call Type	SPECIAL_SERVICES_II
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Calling Permission - PREMIUM_SERVICES_I	
	Call Type	PREMIUM_SERVICES_I
	Action	BLOCK
	Transfer Enabled	N
	Call Type Restriction Enabled	Y
	Calling Permission - PREMIUM_SERVICES_II	
	Call Type	PREMIUM_SERVICES_II

Workspaces with Cisco Webex Calling		
Workspace Name	Details	
	Action	BLOCK
	Transfer Enabled	N
	Call Type Restriction Enabled	Y
	Calling Permission - CASUAL	
	Call Type	CASUAL
	Action	BLOCK
	Transfer Enabled	N
	Call Type Restriction Enabled	N
	Calling Permission - URL_DIALING	
	Call Type	URL_DIALING
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Calling Permission - UNKNOWN	
	Call Type	UNKNOWN
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Access Code Settings	
	Use Custom Access Codes	N
	Access Codes	None
	Transfer Numbers Settings	
	Use Custom Access Codes	N
	Access Codes	None
	Call Intercept Settings	
	Enabled	N
	Incoming Settings	
	Type	INTERCEPT_ALL
	Voicemail Enabled	N
	Incoming Announcements	
	Greeting	DEFAULT
	New Number Enabled	N
	Zero Transfer Enabled	N
	Outgoing Settings	
	Type	INTERCEPT_ALL
	Transfer Enabled	N
MeetingRm1	Workspace Info	
	Name	MeetingRm1
	Type	Place
	Location	Site1
	Extension Members	6000
	Call Forwarding - Always	
	Enabled	N
	Ring Reminder Enabled	N
	Destination Voicemail Enabled	N
	Call Forwarding - Busy	
	Enabled	N
	Destination Voicemail Enabled	N
	Call Forwarding - No Answer	
	Enabled	N
	Number of Rings	3

Workspaces with Cisco Webex Calling		
Workspace Name	Details	
	System Max Number of Rings	20
	Destination Voicemail Enabled	N
	Business Continuity	
	Enabled	N
	Destination Voicemail Enabled	N
	Call Waiting	
	Enabled	Y
	Call Waiting	
	Caller ID Settings	
	Types	LOCATION_NUMBER CUSTOM
	Selected	LOCATION_NUMBER
	Display Name	MeetingRm1
	Display Detail	.
	Block In Forward Calls Enabled	N
	External Caller ID Name Policy	DIRECT_LINE
	Location External Caller ID Name	Site1
	Monitoring Settings	
	Call Park Notification Enabled	N
	Incoming Permission Settings	
	Use Custom Enabled	N
	External Transfer	ALLOW_ALL_EXTERNAL
	Internal Calls Enabled	Y
	Collect Calls Enabled	Y
	Outgoing Permission Settings	
	Use Custom Enabled	N
	Use Custom Permissions	N
	Calling Permission - INTERNAL_CALL	
	Call Type	INTERNAL_CALL
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Calling Permission - TOLL_FREE	
	Call Type	TOLL_FREE
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Calling Permission - NATIONAL	
	Call Type	NATIONAL
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N
	Calling Permission - INTERNATIONAL	
	Call Type	INTERNATIONAL
	Action	BLOCK
	Transfer Enabled	N
	Call Type Restriction Enabled	Y
	Calling Permission - OPERATOR_ASSISTED	
	Call Type	OPERATOR_ASSISTED
	Action	ALLOW
	Transfer Enabled	Y
	Call Type Restriction Enabled	N

Workspaces with Cisco Webex Calling	
Workspace Name	Details
	Calling Permission - CHARGEABLE_DIRECTORY_ASSISTED
	Call Type CHARGEABLE_DIRECTORY_ASSISTED
	Action ALLOW
	Transfer Enabled Y
	Call Type Restriction Enabled N
	Calling Permission - SPECIAL_SERVICES_I
	Call Type SPECIAL_SERVICES_I
	Action ALLOW
	Transfer Enabled Y
	Call Type Restriction Enabled N
	Calling Permission - SPECIAL_SERVICES_II
	Call Type SPECIAL_SERVICES_II
	Action ALLOW
	Transfer Enabled Y
	Call Type Restriction Enabled N
	Calling Permission - PREMIUM_SERVICES_I
	Call Type PREMIUM_SERVICES_I
	Action BLOCK
	Transfer Enabled N
	Call Type Restriction Enabled Y
	Calling Permission - PREMIUM_SERVICES_II
	Call Type PREMIUM_SERVICES_II
	Action BLOCK
	Transfer Enabled N
	Call Type Restriction Enabled Y
	Calling Permission - CASUAL
	Call Type CASUAL
	Action BLOCK
	Transfer Enabled N
	Call Type Restriction Enabled N
	Calling Permission - URL_DIALING
	Call Type URL_DIALING
	Action ALLOW
	Transfer Enabled Y
	Call Type Restriction Enabled N
	Calling Permission - UNKNOWN
	Call Type UNKNOWN
	Action ALLOW
	Transfer Enabled Y
	Call Type Restriction Enabled N
	Access Code Settings
	Use Custom Access Codes N
	Access Codes None
	Transfer Numbers Settings
	Use Custom Access Codes N
	Access Codes None
	Call Intercept Settings
	Enabled N
	Incoming Settings
	Type INTERCEPT_ALL
	Voicemail Enabled N
	Incoming Announcements

Workspaces with Cisco Webex Calling		
Workspace Name	Details	
	Greeting	DEFAULT
	New Number Enabled	N
	Zero Transfer Enabled	N
	Outgoing Settings	
	Type	INTERCEPT_ALL
	Transfer Enabled	N

5 Locations

Locations are used to organize Webex features. Users and workspaces can be assigned to a location, identified by a physical address.

This section contains the following chapters:

- Addresses
- Call Handling
- Schedule
- Voicemail

5.1 Locations > Addresses

Locations are used to organize Webex features. Users and workspaces can be assigned to a location, identified by a physical address.

The following physical addresses are defined per Location:

Locations > Addresses		
Location	Details	
Alameda Campus	Locations Info	
	Name	Alameda Campus
	Organization	UXTEST
	Time Zone	America/New_York
	Preferred Language	en_US
	Address	
	Address 1	1 Main St
	Address 2	
	City	Alameda
	Postal Code	67088
	Country	US
	Floors	Floor# 1: Floor1 Floor# 2: Floor 2
Fremont Campus	Locations Info	
	Name	Fremont Campus
	Organization	UXTEST
	Time Zone	America/Los Angeles
	Preferred Language	en_US
	Address	
	Address 1	340 Whipple Rd, Union City, CA 94587, USA
	Address 2	
	City	Union City
	Postal Code	94587
	Country	US
	Floors	Floor# 1: Floor 1 Floor# 2: Floor 2
Fremont Loc 1	Locations Info	

Locations > Addresses		
Location	Details	
	Name	Fremont Loc 1
	Organization	UXTEST
	Time Zone	America/Los_Angeles
	Preferred Language	en_us
	Address	
	Address 1	Perry Rd
	Address 2	2nd floor
	City	Fremont
	Postal Code	85000
	Country	US
	Floors	Floor# 1: Floor# 2:
Site1	Locations Info	
	Name	Site1
	Organization	UXTEST
	Time Zone	America/Los_Angeles
	Preferred Language	en_us
	Address	
	Address 1	170 W Tasman Dr
	Address 2	
	City	San Jose
	Postal Code	95134
	Country	US
	Floors	

5.2 Call Handling

This chapter contains configurations of Webex Calling associated with a specific location. It provides information on call settings, emergency addresses, and calling privileges configured for each location.

This table list the followins settings per Location:

- Calling Details
- Emergency
- Music On Hold
- Private Network Connect
- Internal Dialing Route Policy
- Intercept
- Auto Transfer Number
- Outgoing Permission Location Access Code

Locations > Call Handling			
#	Location	Item	Details
1	Alameda Campus	Calling Settings	Location Calling Settings
			Name Alameda Campus
			Announcement Language en_us
			Routing Prefix
			Location Calling - Calling Line ID
			Name sw-2xfb
			Phone Number +19785551212
			Location Calling - Connection
			Type TRUNK
			External Caller ID Name Alameda Campus
			User Limit 500000

Locations > Call Handling																																			
#	Location	Item	Details																																
			<table><tr><td>Outside Dial Digit</td><td></td></tr><tr><td>P Access Network Info</td><td></td></tr><tr><td>Default Domain</td><td>98303641.us10.bcld.webex.com</td></tr><tr><td>Charge Number</td><td></td></tr><tr><td>Enforce Outside Dial Digit</td><td>N</td></tr></table>	Outside Dial Digit		P Access Network Info		Default Domain	98303641.us10.bcld.webex.com	Charge Number		Enforce Outside Dial Digit	N																						
Outside Dial Digit																																			
P Access Network Info																																			
Default Domain	98303641.us10.bcld.webex.com																																		
Charge Number																																			
Enforce Outside Dial Digit	N																																		
1	Alameda Campus	Emergency	<table><tr><td colspan="2">Location Emergency</td></tr><tr><td colspan="2">Location Emergency Info</td></tr><tr><td>Phone Number</td><td>+19785551212</td></tr><tr><td>Name</td><td>Alameda Campus</td></tr><tr><td>Effective Level</td><td>LOCATION_NUMBER</td></tr><tr><td>Effective Value</td><td>+19785551212</td></tr><tr><td>Quality</td><td>NOT_RECOMMENDED</td></tr><tr><td colspan="2">Location Emergency Member Info</td></tr><tr><td>Phone Number</td><td></td></tr><tr><td>First Name</td><td></td></tr><tr><td>Last Name</td><td></td></tr><tr><td>Member Id</td><td></td></tr><tr><td>Member Type</td><td></td></tr><tr><td>Effective Level</td><td>LOCATION_NUMBER</td></tr><tr><td>Effective Value</td><td>+19785551212</td></tr><tr><td>Quality</td><td>NOT_RECOMMENDED</td></tr></table>	Location Emergency		Location Emergency Info		Phone Number	+19785551212	Name	Alameda Campus	Effective Level	LOCATION_NUMBER	Effective Value	+19785551212	Quality	NOT_RECOMMENDED	Location Emergency Member Info		Phone Number		First Name		Last Name		Member Id		Member Type		Effective Level	LOCATION_NUMBER	Effective Value	+19785551212	Quality	NOT_RECOMMENDED
Location Emergency																																			
Location Emergency Info																																			
Phone Number	+19785551212																																		
Name	Alameda Campus																																		
Effective Level	LOCATION_NUMBER																																		
Effective Value	+19785551212																																		
Quality	NOT_RECOMMENDED																																		
Location Emergency Member Info																																			
Phone Number																																			
First Name																																			
Last Name																																			
Member Id																																			
Member Type																																			
Effective Level	LOCATION_NUMBER																																		
Effective Value	+19785551212																																		
Quality	NOT_RECOMMENDED																																		
1	Alameda Campus	Music On Hold	<table><tr><td colspan="2">Location Music On Hold</td></tr><tr><td>Call Hold Enabled</td><td>Y</td></tr><tr><td>Call Park Enabled</td><td>Y</td></tr><tr><td>Greeting</td><td>SYSTEM</td></tr><tr><td colspan="2">Location MoH Audio File</td></tr><tr><td>File Name</td><td></td></tr><tr><td>Media File Type</td><td></td></tr><tr><td>Level</td><td></td></tr></table>	Location Music On Hold		Call Hold Enabled	Y	Call Park Enabled	Y	Greeting	SYSTEM	Location MoH Audio File		File Name		Media File Type		Level																	
Location Music On Hold																																			
Call Hold Enabled	Y																																		
Call Park Enabled	Y																																		
Greeting	SYSTEM																																		
Location MoH Audio File																																			
File Name																																			
Media File Type																																			
Level																																			
1	Alameda Campus	Private Network Connect	<table><tr><td colspan="2">Location - Private Network Connect</td></tr><tr><td>Connection Type</td><td>PUBLIC_INTERNET</td></tr></table>	Location - Private Network Connect		Connection Type	PUBLIC_INTERNET																												
Location - Private Network Connect																																			
Connection Type	PUBLIC_INTERNET																																		
1	Alameda Campus	Internal Dialing Route Policy	<table><tr><td colspan="2">Location - Internal Dialing Route Policy</td></tr><tr><td>Enabled</td><td>N</td></tr></table>	Location - Internal Dialing Route Policy		Enabled	N																												
Location - Internal Dialing Route Policy																																			
Enabled	N																																		
1	Alameda Campus	Intercept	<table><tr><td colspan="2">Location - Intercept</td></tr><tr><td>Enabled</td><td>N</td></tr></table>	Location - Intercept		Enabled	N																												
Location - Intercept																																			
Enabled	N																																		
1	Alameda Campus	Auto Transfer Number	<table><tr><td colspan="2">Outgoing Permission Auto Transfer Number</td></tr><tr><td>Auto Transfer Number 1</td><td></td></tr><tr><td>Auto Transfer Number 2</td><td></td></tr><tr><td>Auto Transfer Number 3</td><td></td></tr></table>	Outgoing Permission Auto Transfer Number		Auto Transfer Number 1		Auto Transfer Number 2		Auto Transfer Number 3																									
Outgoing Permission Auto Transfer Number																																			
Auto Transfer Number 1																																			
Auto Transfer Number 2																																			
Auto Transfer Number 3																																			
1	Alameda Campus	Access Code	<table><tr><td colspan="2">Outgoing Permission Location Access Code</td></tr><tr><td>Access Code</td><td></td></tr></table>	Outgoing Permission Location Access Code		Access Code																													
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Access Code																																			
2	Fremont Campus	Calling Settings	<table><tr><td colspan="2">Location Calling Settings</td></tr><tr><td>Name</td><td>Fremont Campus</td></tr><tr><td>Announcement Language</td><td>en us</td></tr><tr><td>Routing Prefix</td><td></td></tr><tr><td colspan="2">Location Calling - Calling Line ID</td></tr><tr><td>Name</td><td>sw-2xfb</td></tr><tr><td>Phone Number</td><td>+19255552001</td></tr><tr><td colspan="2">Location Calling - Connection</td></tr></table>	Location Calling Settings		Name	Fremont Campus	Announcement Language	en us	Routing Prefix		Location Calling - Calling Line ID		Name	sw-2xfb	Phone Number	+19255552001	Location Calling - Connection																	
Location Calling Settings																																			
Name	Fremont Campus																																		
Announcement Language	en us																																		
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Location Calling - Calling Line ID																																			
Name	sw-2xfb																																		
Phone Number	+19255552001																																		
Location Calling - Connection																																			

Locations > Call Handling																																			
#	Location	Item	Details																																
			<table><tr><td>Type</td><td>ROUTE_GROUP</td></tr><tr><td>External Caller ID Name</td><td>Fremont Campus</td></tr><tr><td>User Limit</td><td>500000</td></tr><tr><td>Outside Dial Digit</td><td></td></tr><tr><td>P Access Network Info</td><td></td></tr><tr><td>Default Domain</td><td>98303641.us10.bclld.webex.com</td></tr><tr><td>Charge Number</td><td></td></tr><tr><td>Enforce Outside Dial Digit</td><td>N</td></tr></table>	Type	ROUTE_GROUP	External Caller ID Name	Fremont Campus	User Limit	500000	Outside Dial Digit		P Access Network Info		Default Domain	98303641.us10.bclld.webex.com	Charge Number		Enforce Outside Dial Digit	N																
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External Caller ID Name	Fremont Campus																																		
User Limit	500000																																		
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Default Domain	98303641.us10.bclld.webex.com																																		
Charge Number																																			
Enforce Outside Dial Digit	N																																		
2	Fremont Campus	Emergency	<table><tr><td colspan="2">Location Emergency</td></tr><tr><td colspan="2">Location Emergency Info</td></tr><tr><td>Phone Number</td><td>+19255552001</td></tr><tr><td>Name</td><td>Fremont Campus</td></tr><tr><td>Effective Level</td><td>LOCATION_NUMBER</td></tr><tr><td>Effective Value</td><td>+19255552001</td></tr><tr><td>Quality</td><td>RECOMMENDED</td></tr><tr><td colspan="2">Location Emergency Member Info</td></tr><tr><td>Phone Number</td><td></td></tr><tr><td>First Name</td><td></td></tr><tr><td>Last Name</td><td></td></tr><tr><td>Member Id</td><td></td></tr><tr><td>Member Type</td><td></td></tr><tr><td>Effective Level</td><td>LOCATION_NUMBER</td></tr><tr><td>Effective Value</td><td>+19255552001</td></tr><tr><td>Quality</td><td>RECOMMENDED</td></tr></table>	Location Emergency		Location Emergency Info		Phone Number	+19255552001	Name	Fremont Campus	Effective Level	LOCATION_NUMBER	Effective Value	+19255552001	Quality	RECOMMENDED	Location Emergency Member Info		Phone Number		First Name		Last Name		Member Id		Member Type		Effective Level	LOCATION_NUMBER	Effective Value	+19255552001	Quality	RECOMMENDED
Location Emergency																																			
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Quality	RECOMMENDED																																		
2	Fremont Campus	Music On Hold	<table><tr><td colspan="2">Location Music On Hold</td></tr><tr><td>Call Hold Enabled</td><td>Y</td></tr><tr><td>Call Park Enabled</td><td>Y</td></tr><tr><td>Greeting</td><td>SYSTEM</td></tr><tr><td colspan="2">Location MoH Audio File</td></tr><tr><td>File Name</td><td></td></tr><tr><td>Media File Type</td><td></td></tr><tr><td>Level</td><td></td></tr></table>	Location Music On Hold		Call Hold Enabled	Y	Call Park Enabled	Y	Greeting	SYSTEM	Location MoH Audio File		File Name		Media File Type		Level																	
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File Name																																			
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Level																																			
2	Fremont Campus	Private Network Connect	<table><tr><td colspan="2">Location - Private Network Connect</td></tr><tr><td>Connection Type</td><td>PUBLIC_INTERNET</td></tr></table>	Location - Private Network Connect		Connection Type	PUBLIC_INTERNET																												
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2	Fremont Campus	Internal Dialing Route Policy	<table><tr><td colspan="2">Location - Internal Dialing Route Policy</td></tr><tr><td>Enabled</td><td>N</td></tr></table>	Location - Internal Dialing Route Policy		Enabled	N																												
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Enabled	N																																		
2	Fremont Campus	Intercept	<table><tr><td colspan="2">Location - Intercept</td></tr><tr><td>Enabled</td><td>N</td></tr></table>	Location - Intercept		Enabled	N																												
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Enabled	N																																		
2	Fremont Campus	Auto Transfer Number	<table><tr><td colspan="2">Outgoing Permission Auto Transfer Number</td></tr><tr><td>Auto Transfer Number 1</td><td></td></tr><tr><td>Auto Transfer Number 2</td><td></td></tr><tr><td>Auto Transfer Number 3</td><td></td></tr></table>	Outgoing Permission Auto Transfer Number		Auto Transfer Number 1		Auto Transfer Number 2		Auto Transfer Number 3																									
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Access Code																																			
3	Fremont Loc 1	Calling Settings	<table><tr><td colspan="2">Location Calling Settings</td></tr><tr><td>Name</td><td>Fremont Loc 1</td></tr><tr><td>Announcement Language</td><td>en_us</td></tr><tr><td>Routing Prefix</td><td>12</td></tr><tr><td colspan="2">Location Calling - Calling Line ID</td></tr></table>	Location Calling Settings		Name	Fremont Loc 1	Announcement Language	en_us	Routing Prefix	12	Location Calling - Calling Line ID																							
Location Calling Settings																																			
Name	Fremont Loc 1																																		
Announcement Language	en_us																																		
Routing Prefix	12																																		
Location Calling - Calling Line ID																																			

Locations > Call Handling							
#	Location	Item	Details				
			Name sw-2xfb				
			Phone Number +19255551000				
			Location Calling - Connection				
			Type ROUTE_GROUP				
			External Caller ID Name Fremont Loc 1				
			User Limit 500000				
			Outside Dial Digit				
			P Access Network Info				
			Default Domain 98303641.us10.bclld.webex.com				
			Charge Number				
			Enforce Outside Dial Digit N				
			3	Fremont Loc 1	Emergency	Location Emergency	
						Location Emergency Info	
Phone Number	+19255551000						
Name	Fremont Loc 1						
Effective Level	NONE						
Effective Value							
Quality	INVALID						
Location Emergency Member Info							
Phone Number							
First Name							
Last Name							
Member Id							
Member Type							
Effective Level	NONE						
Effective Value							
Quality	INVALID						
3	Fremont Loc 1	Music On Hold				Location Music On Hold	
			Call Hold Enabled	Y			
			Call Park Enabled	Y			
			Greeting	SYSTEM			
			Location MoH Audio File				
			File Name				
			Media File Type				
			Level				
3	Fremont Loc 1	Private Network Connect	Location - Private Network Connect				
			Connection Type	PUBLIC_INTERNET			
3	Fremont Loc 1	Internal Dialing Route Policy	Location - Internal Dialing Route Policy				
			Enabled	Y			
			Unknown Extension Route Identity	RouteGroup1			
			Unknown Extension Route Type	ROUTE_GROUP			
3	Fremont Loc 1	Intercept	Location - Intercept				
			Enabled	Y			
			Location - Intercept - Incoming				
			Type	INTERCEPT_ALL			
			Voicemail Enabled	N			
			Location - Intercept - Incoming Announcements New Number				
			Enabled	N			
			Location - Intercept - Incoming Announcements Zero Transfer				

Locations > Call Handling				
#	Location	Item	Details	
			Enabled	N
			Outgoing Type	INTERCEPT_ALL
			Outgoing Transfer Enabled	N
3	Fremont Loc 1	Auto Transfer Number	Outgoing Permission Auto Transfer Number	
			Auto Transfer Number 1	
			Auto Transfer Number 2	
			Auto Transfer Number 3	
3	Fremont Loc 1	Access Code	Outgoing Permission Location Access Code	
			Access Code	
4	Site1	Calling Settings	Location Calling Settings	
			Name	Site1
			Announcement Language	en_us
			Routing Prefix	
			Location Calling - Calling Line ID	
			Name	sw-2xfb
			Phone Number	
			Location Calling - Connection	
			Type	
			External Caller ID Name	Site1
			User Limit	500001
			Outside Dial Digit	
			P Access Network Info	
			Default Domain	98303641.us10.bclld.webex.com
			Charge Number	
			Enforce Outside Dial Digit	N
4	Site1	Emergency	Location Emergency	
			Location Emergency Info	
			Phone Number	
			Name	Site1
			Effective Level	NONE
			Effective Value	
			Quality	INVALID
			Location Emergency Member Info	
			Phone Number	
			First Name	
			Last Name	
			Member Id	
			Member Type	
			Effective Level	NONE
			Effective Value	
			Quality	INVALID
4	Site1	Music On Hold	Location Music On Hold	
			Call Hold Enabled	Y
			Call Park Enabled	Y
			Greeting	SYSTEM
			Location MoH Audio File	
			File Name	
			Media File Type	
			Level	
4	Site1	Private Network Connect	Location - Private Network Connect	

Locations > Call Handling											
#	Location	Item	Details								
			<table><tr><td>Connection Type</td><td>PUBLIC_INTERNET</td></tr></table>	Connection Type	PUBLIC_INTERNET						
Connection Type	PUBLIC_INTERNET										
4	Site1	Internal Dialing Route Policy	<table><tr><td colspan="2">Location - Internal Dialing Route Policy</td></tr><tr><td>Enabled</td><td>N</td></tr></table>	Location - Internal Dialing Route Policy		Enabled	N				
Location - Internal Dialing Route Policy											
Enabled	N										
4	Site1	Intercept	<table><tr><td colspan="2">Location - Intercept</td></tr><tr><td>Enabled</td><td>N</td></tr></table>	Location - Intercept		Enabled	N				
Location - Intercept											
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Auto Transfer Number 3											
4	Site1	Access Code	<table><tr><td colspan="2">Outgoing Permission Location Access Code</td></tr><tr><td>Access Code</td><td></td></tr></table>	Outgoing Permission Location Access Code		Access Code					
Outgoing Permission Location Access Code											
Access Code											

5.3 Schedule

A time schedule establishes a set of times during the day or holidays in the year in which a feature, for example auto attendants, can perform a specific action.n.

This table list the schedules per Location:

Locations > Schedule				
#	Location	Schedule Name	Details	
3	Fremont Loc 1	# 1 Mondays only	Schedule #1 Details	
			Name	Mondays only
			Type	businessHours
			Schedule #1 Events	
			[1]: Name	Monday
			[1]: Start Date	2022-12-19
			[1]: Start Time	09:00
			[1]: End Date	2022-12-19
			[1]: End Time	17:00
			[1]: All Day Enabled	N
			[1]: Recurrence	
			[1]: Recur For Ever	Y
			[1]: Day Of Month	
			[1]: Month	
			3	Fremont Loc 1
Name	Summer Holidays			
Type	holidays			
Schedule #2 Events				
[1]: Name	Summer Holidays			
[1]: Start Date	2023-01-01			
[1]: Start Time	09:00			
[1]: End Date	2023-01-01			
[1]: End Time	12:36			
[1]: All Day Enabled	N			
[1]: Recurrence				
[1]: Recur For Ever	Y			
[1]: Day Of Month	1			
[1]: Month	JANUARY			
3	Fremont Loc 1	# 3 Weekday Schedule		
			Name	Weekday Schedule

Locations > Schedule																																																																																																											
#	Location	Schedule Name	Details																																																																																																								
			<table><tr><td>Type</td><td>businessHours</td></tr><tr><td colspan="2">Schedule #3 Events</td></tr><tr><td>[1]: Name</td><td>Friday 1</td></tr><tr><td>[1]: Start Date</td><td>2022-12-23</td></tr><tr><td>[1]: Start Time</td><td>09:00</td></tr><tr><td>[1]: End Date</td><td>2022-12-23</td></tr><tr><td>[1]: End Time</td><td>12:00</td></tr><tr><td>[1]: All Day Enabled</td><td>N</td></tr><tr><td colspan="2">[1]: Recurrence</td></tr><tr><td>[1]: Recur For Ever</td><td>Y</td></tr><tr><td>[1]: Day Of Month</td><td></td></tr><tr><td>[1]: Month</td><td></td></tr><tr><td>[2]: Name</td><td>Friday 2</td></tr><tr><td>[2]: Start Date</td><td>2022-12-23</td></tr><tr><td>[2]: Start Time</td><td>13:00</td></tr><tr><td>[2]: End Date</td><td>2022-12-23</td></tr><tr><td>[2]: End Time</td><td>17:00</td></tr><tr><td>[2]: All Day Enabled</td><td>N</td></tr><tr><td colspan="2">[2]: Recurrence</td></tr><tr><td>[2]: Recur For Ever</td><td>Y</td></tr><tr><td>[2]: Day Of Month</td><td></td></tr><tr><td>[2]: Month</td><td></td></tr><tr><td>[3]: Name</td><td>Monday 1</td></tr><tr><td>[3]: Start Date</td><td>2022-12-19</td></tr><tr><td>[3]: Start Time</td><td>09:00</td></tr><tr><td>[3]: End Date</td><td>2022-12-19</td></tr><tr><td>[3]: End Time</td><td>12:00</td></tr><tr><td>[3]: All Day Enabled</td><td>N</td></tr><tr><td colspan="2">[3]: Recurrence</td></tr><tr><td>[3]: Recur For Ever</td><td>Y</td></tr><tr><td>[3]: Day Of Month</td><td></td></tr><tr><td>[3]: Month</td><td></td></tr><tr><td>[4]: Name</td><td>Monday 2</td></tr><tr><td>[4]: Start Date</td><td>2022-12-19</td></tr><tr><td>[4]: Start Time</td><td>13:00</td></tr><tr><td>[4]: End Date</td><td>2022-12-19</td></tr><tr><td>[4]: End Time</td><td>17:00</td></tr><tr><td>[4]: All Day Enabled</td><td>N</td></tr><tr><td colspan="2">[4]: Recurrence</td></tr><tr><td>[4]: Recur For Ever</td><td>Y</td></tr><tr><td>[4]: Day Of Month</td><td></td></tr><tr><td>[4]: Month</td><td></td></tr><tr><td>[5]: Name</td><td>Thursday 1</td></tr><tr><td>[5]: Start Date</td><td>2022-12-22</td></tr><tr><td>[5]: Start Time</td><td>09:00</td></tr><tr><td>[5]: End Date</td><td>2022-12-22</td></tr><tr><td>[5]: End Time</td><td>12:00</td></tr><tr><td>[5]: All Day Enabled</td><td>N</td></tr><tr><td colspan="2">[5]: Recurrence</td></tr><tr><td>[5]: Recur For Ever</td><td>Y</td></tr><tr><td>[5]: Day Of Month</td><td></td></tr><tr><td>[5]: Month</td><td></td></tr></table>	Type	businessHours	Schedule #3 Events		[1]: Name	Friday 1	[1]: Start Date	2022-12-23	[1]: Start Time	09:00	[1]: End Date	2022-12-23	[1]: End Time	12:00	[1]: All Day Enabled	N	[1]: Recurrence		[1]: Recur For Ever	Y	[1]: Day Of Month		[1]: Month		[2]: Name	Friday 2	[2]: Start Date	2022-12-23	[2]: Start Time	13:00	[2]: End Date	2022-12-23	[2]: End Time	17:00	[2]: All Day Enabled	N	[2]: Recurrence		[2]: Recur For Ever	Y	[2]: Day Of Month		[2]: Month		[3]: Name	Monday 1	[3]: Start Date	2022-12-19	[3]: Start Time	09:00	[3]: End Date	2022-12-19	[3]: End Time	12:00	[3]: All Day Enabled	N	[3]: Recurrence		[3]: Recur For Ever	Y	[3]: Day Of Month		[3]: Month		[4]: Name	Monday 2	[4]: Start Date	2022-12-19	[4]: Start Time	13:00	[4]: End Date	2022-12-19	[4]: End Time	17:00	[4]: All Day Enabled	N	[4]: Recurrence		[4]: Recur For Ever	Y	[4]: Day Of Month		[4]: Month		[5]: Name	Thursday 1	[5]: Start Date	2022-12-22	[5]: Start Time	09:00	[5]: End Date	2022-12-22	[5]: End Time	12:00	[5]: All Day Enabled	N	[5]: Recurrence		[5]: Recur For Ever	Y	[5]: Day Of Month		[5]: Month	
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[5]: Day Of Month																																																																																																											
[5]: Month																																																																																																											

Locations > Schedule			
#	Location	Schedule Name	Details
			[6]: Name
			Thursday 2
			[6]: Start Date
			2022-12-22
			[6]: Start Time
			13:00
			[6]: End Date
			2022-12-22
			[6]: End Time
			17:00
			[6]: All Day Enabled
			N
			[6]: Recurrence
			[6]: Recur For Ever
			Y
			[6]: Day Of Month
			[6]: Month
			[7]: Name
			Tuesday 1
			[7]: Start Date
			2022-12-20
			[7]: Start Time
			09:00
			[7]: End Date
			2022-12-20
			[7]: End Time
			12:00
			[7]: All Day Enabled
			N
			[7]: Recurrence
			[7]: Recur For Ever
			Y
			[7]: Day Of Month
			[7]: Month
			[8]: Name
			Tuesday 2
			[8]: Start Date
			2022-12-20
			[8]: Start Time
			13:00
			[8]: End Date
			2022-12-20
			[8]: End Time
			17:00
			[8]: All Day Enabled
			N
			[8]: Recurrence
			[8]: Recur For Ever
			Y
			[8]: Day Of Month
			[8]: Month
			[9]: Name
			Wednesday 1
			[9]: Start Date
			2022-12-21
			[9]: Start Time
			09:00
			[9]: End Date
			2022-12-21
			[9]: End Time
			12:00
			[9]: All Day Enabled
			N
			[9]: Recurrence
			[9]: Recur For Ever
			Y
			[9]: Day Of Month
			[9]: Month
			[10]: Name
			Wednesday 2
			[10]: Start Date
			2022-12-21
			[10]: Start Time
			13:00
			[10]: End Date
			2022-12-21
			[10]: End Time
			17:00
			[10]: All Day Enabled
			N
			[10]: Recurrence
			[10]: Recur For Ever
			Y
			[10]: Day Of Month
			[10]: Month

5.4 Voicemail

Voicemail settings per location define how users retrieve voicemail for a particular location. It contains information such as the voicemail pilot number, voicemail greeting settings, voicemail-to-email settings, and voicemail PIN policies tailored to each location.

This table list the Voicemail settings for each Location:

Locations > Voicemail			
#	Location	Item	Details
1	Alameda Campus	Transcription	Voicemail Transcription Enabled Y
1	Alameda Campus	Voice Portal	Voice Portal Name VM - Alameda Campus Language English Language Code en_us Extension Phone Number First Name VM Last Name Alameda Campus
1	Alameda Campus	Voice Portal - Passcode Rule	Voice Portal - Passcode Rule Expire Passcode Enabled Y Number Of Days 0 Failed Attempts Enabled Y Attempts 3 Block Previous Passcodes Enabled Y Number Of Passcodes 10 Block Repeated Patterns Enabled Y Block User Number Enabled Y Block Reversed User Number Enabled Y Block Reversed Old Passcode Enabled Y
2	Fremont Campus	Transcription	Voicemail Transcription Enabled Y
2	Fremont Campus	Voice Portal	Voice Portal Name VM - Fremont Campus Language English Language Code en_us Extension Phone Number First Name VM Last Name Fremont Campus
2	Fremont Campus	Voice Portal - Passcode Rule	Voice Portal - Passcode Rule Expire Passcode Enabled Y Number Of Days 0 Failed Attempts Enabled Y Attempts 3

Locations > Voicemail			
#	Location	Item	Details
			Block Previous Passcodes Enabled Y Number Of Passcodes 10 Block Repeated Patterns Enabled Y Block User Number Enabled Y Block Reversed User Number Enabled Y Block Reversed Old Passcode Enabled Y
3	Fremont Loc 1	Transcription	Voicemail Transcription Enabled Y
3	Fremont Loc 1	Voice Portal	Voice Portal Name VM - Fremont Loc 1 Language English Language Code en_us Extension 7778 Phone Number First Name VM Last Name Fremont Loc 1
3	Fremont Loc 1	Voice Portal - Passcode Rule	Voice Portal - Passcode Rule Expire Passcode Enabled Y Number Of Days 0 Failed Attempts Enabled Y Attempts 3 Block Previous Passcodes Enabled Y Number Of Passcodes 10 Block Repeated Patterns Enabled Y Block User Number Enabled Y Block Reversed User Number Enabled Y Block Reversed Old Passcode Enabled Y
3	Fremont Loc 1	Voicemail Group #1: Voicemail Group	Voicemail Group #1 - Basic Info Name Voicemail Group Last Name Group Enabled Y Phone Number Extension 111111 Toll Free Number First Name Voicemail Language Code en_us Greeting DEFAULT Greeting Uploaded N Greeting Description Voicemail Group #1 - Message Storage Storage Type INTERNAL

Locations > Voicemail																																																									
#	Location	Item	Details																																																						
			<table><tr><td>External Email</td><td></td></tr><tr><td colspan="2">Voicemail Group #1 - Notifications</td></tr><tr><td>Enabled</td><td>N</td></tr><tr><td colspan="2">Voicemail Group #1 - Fax Message</td></tr><tr><td>Enabled</td><td>N</td></tr><tr><td colspan="2">Voicemail Group #1 - Transfer To Number</td></tr><tr><td>Enabled</td><td>N</td></tr><tr><td colspan="2">Voicemail Group #1 - Email Copy Of Message</td></tr><tr><td>Enabled</td><td>N</td></tr><tr><td colspan="2">Voicemail Group #1 - Voice Message Forwarding</td></tr><tr><td>Enabled</td><td>Y</td></tr></table>	External Email		Voicemail Group #1 - Notifications		Enabled	N	Voicemail Group #1 - Fax Message		Enabled	N	Voicemail Group #1 - Transfer To Number		Enabled	N	Voicemail Group #1 - Email Copy Of Message		Enabled	N	Voicemail Group #1 - Voice Message Forwarding		Enabled	Y																																
External Email																																																									
Voicemail Group #1 - Notifications																																																									
Enabled	N																																																								
Voicemail Group #1 - Fax Message																																																									
Enabled	N																																																								
Voicemail Group #1 - Transfer To Number																																																									
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Voicemail Group #1 - Email Copy Of Message																																																									
Enabled	N																																																								
Voicemail Group #1 - Voice Message Forwarding																																																									
Enabled	Y																																																								
3	Fremont Loc 1	Voicemail Group #2: Voicemail Group 1	<table><tr><td colspan="2">Voicemail Group #2 - Basic Info</td></tr><tr><td>Name</td><td>Voicemail Group 1</td></tr><tr><td>Last Name</td><td>Group</td></tr><tr><td>Enabled</td><td>Y</td></tr><tr><td>Phone Number</td><td></td></tr><tr><td>Extension</td><td>1005</td></tr><tr><td>Toll Free Number</td><td></td></tr><tr><td>First Name</td><td>Voicemail</td></tr><tr><td>Language Code</td><td>en_us</td></tr><tr><td>Greeting</td><td>DEFAULT</td></tr><tr><td>Greeting Uploaded</td><td>N</td></tr><tr><td>Greeting Description</td><td></td></tr><tr><td colspan="2">Voicemail Group #2 - Message Storage</td></tr><tr><td>Storage Type</td><td>INTERNAL</td></tr><tr><td>External Email</td><td></td></tr><tr><td colspan="2">Voicemail Group #2 - Notifications</td></tr><tr><td>Enabled</td><td>Y</td></tr><tr><td>Destination</td><td>vm@test.com</td></tr><tr><td colspan="2">Voicemail Group #2 - Fax Message</td></tr><tr><td>Enabled</td><td>N</td></tr><tr><td colspan="2">Voicemail Group #2 - Transfer To Number</td></tr><tr><td>Enabled</td><td>N</td></tr><tr><td colspan="2">Voicemail Group #2 - Email Copy Of Message</td></tr><tr><td>Enabled</td><td>Y</td></tr><tr><td>Email Id</td><td>vm@test.com</td></tr><tr><td colspan="2">Voicemail Group #2 - Voice Message Forwarding</td></tr><tr><td>Enabled</td><td>Y</td></tr></table>	Voicemail Group #2 - Basic Info		Name	Voicemail Group 1	Last Name	Group	Enabled	Y	Phone Number		Extension	1005	Toll Free Number		First Name	Voicemail	Language Code	en_us	Greeting	DEFAULT	Greeting Uploaded	N	Greeting Description		Voicemail Group #2 - Message Storage		Storage Type	INTERNAL	External Email		Voicemail Group #2 - Notifications		Enabled	Y	Destination	vm@test.com	Voicemail Group #2 - Fax Message		Enabled	N	Voicemail Group #2 - Transfer To Number		Enabled	N	Voicemail Group #2 - Email Copy Of Message		Enabled	Y	Email Id	vm@test.com	Voicemail Group #2 - Voice Message Forwarding		Enabled	Y
Voicemail Group #2 - Basic Info																																																									
Name	Voicemail Group 1																																																								
Last Name	Group																																																								
Enabled	Y																																																								
Phone Number																																																									
Extension	1005																																																								
Toll Free Number																																																									
First Name	Voicemail																																																								
Language Code	en_us																																																								
Greeting	DEFAULT																																																								
Greeting Uploaded	N																																																								
Greeting Description																																																									
Voicemail Group #2 - Message Storage																																																									
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Enabled	Y																																																								
Email Id	vm@test.com																																																								
Voicemail Group #2 - Voice Message Forwarding																																																									
Enabled	Y																																																								
4	Site1	Transcription	<table><tr><td colspan="2">Voicemail Transcription</td></tr><tr><td>Enabled</td><td>Y</td></tr></table>	Voicemail Transcription		Enabled	Y																																																		
Voicemail Transcription																																																									
Enabled	Y																																																								
4	Site1	Voice Portal	<table><tr><td colspan="2">Voice Portal</td></tr><tr><td>Name</td><td>VM - Site1</td></tr><tr><td>Language</td><td>English</td></tr><tr><td>Language Code</td><td>en_us</td></tr><tr><td>Extension</td><td></td></tr><tr><td>Phone Number</td><td></td></tr><tr><td>First Name</td><td>VM</td></tr><tr><td>Last Name</td><td>Site1</td></tr></table>	Voice Portal		Name	VM - Site1	Language	English	Language Code	en_us	Extension		Phone Number		First Name	VM	Last Name	Site1																																						
Voice Portal																																																									
Name	VM - Site1																																																								
Language	English																																																								
Language Code	en_us																																																								
Extension																																																									
Phone Number																																																									
First Name	VM																																																								
Last Name	Site1																																																								
4	Site1	Voice Portal - Passcode Rule	<table><tr><td colspan="2">Voice Portal - Passcode Rule</td></tr><tr><td colspan="2">Expire Passcode</td></tr></table>	Voice Portal - Passcode Rule		Expire Passcode																																																			
Voice Portal - Passcode Rule																																																									
Expire Passcode																																																									

Locations > Voicemail				
#	Location	Item	Details	
			Enabled	Y
			Number Of Days	0
			Failed Attempts	
			Enabled	Y
			Attempts	3
			Block Previous Passcodes	
			Enabled	Y
			Number Of Passcodes	10
			Block Repeated Patterns Enabled	Y
			Block User Number Enabled	Y
			Block Reversed User Number Enabled	Y
			Block Reversed Old Passcode Enabled	Y

6 Rooms

Rooms are virtual meeting places where people post messages and collaborate to get work done. Rooms are associated with a team and can be public or private.

The following Webex workspaces with Cisco Webex Calling are defined:

Rooms		
Name	Details	
Collaboration Toolbox Alert Bot	Room Info	
	Title	Collaboration Toolbox Alert Bot
	Description	
	Type	direct
	Is Locked	N
	Is Announcement Only	N
	Is Read Only	N
	Is Public	N
	Team	
	Creator	
	Owner	UXTEST
	Classification Id	
	Activity	
	Created	02-Mar-25 12:35:53 AM
	Made Public	01-Jan-01 12:00:00 AM
	Last Activity	02-Mar-25 12:35:54 AM

7 Devices

Devices represent cloud-registered Webex RoomOS devices. Devices may be associated with Workspaces or users.

This chapter contains:

- Devices Summary in wide table format
- Devices Details

7.1 Devices Summary

This section contains the Devices Summary in wide table format that is also exported to Excel.

Device - Summary																				
Location	Name	Product	Type	Serial	Connection Status	Tags	Active Interface	IP	MAC	Primary SIP URL	SIP URLs	Software	Upgrade Channel	User	Managed By	Workspace	Organization	Created	First Seen	Last Seen
Site 1	MeetingRm1	Cisco 8841	phone		unknown	meeting;phone			DCEB94BC1C52			unknown	Stable		CISCO	MeetingRm1	UXTEST	09-Dec-22 11:50:53 AM	09-Dec-22 11:50:53 AM	01-Jan-01 12:00:00 AM

7.2 Devices Details

This section contains the detailed Device settings.

Devices		
Location	Name	Details
Site1	MeetingRm1	Devices Info
		Name MeetingRm1
		Product Cisco 8841
		Type phone
		Serial
		Connection Status unknown
		Tags meeting phone
		Interface
		Active Interface
		IP
		MAC DCEB94BC1C52
		Addresses
		Primary SIP URL
		SIP URLs
		Software
		Software unknown
		Upgrade Channel Stable
		Owner
		User
		Managed By CISCO
		Location Site1
		Workspace MeetingRm1
		Organization UXTEST
		Action
		Created 09-Dec-22 11:50:53 AM
		First Seen 09-Dec-22 11:50:53 AM
		Last Seen 01-Jan-01 12:00:00 AM

8 Calling

The Calling chapter in the Webex contains the configuration of calling functionalities with features such as initiating calls, managing call sessions, and handling call events, call routing and handling call transfers.

This section contains the following chapters:

- Calling Organization Settings
- Phone Numbers
- Virtual Lines (summary and detail)
- Paging Groups
- Call Queues (summary and detail)
- Agents
- Supervisors
- Hunt Groups
- Call Pickup

8.1 Numbers

This chapter contains a list all the phone numbers for the given organization along with the status and owner (if any).

Numbers can be standard, service, or mobile. Both standard and service numbers are PSTN numbers. Service numbers are considered as high-utilization or high-concurrency phone numbers and can be assigned to features like auto-attendants, call queues, and hunt groups. Phone numbers can be linked to a specific location, be active or inactive, and be assigned or unassigned. The owner of a number is the person, workspace, or feature to which the number is assigned. Only a person can own a mobile number.

The following phone numbers are configured for this organization:

Phone Numbers						
Location	External Support Number	Extension	Prefix	Main Number	Toll-Free Number	Owner
Alameda Campus	1000	1000		N	N	Hunt Group, Hunt Group 1 [HUNT_GROUP]
Alameda Campus	1003	1003		N	N	Group Paging, Paging Group 1 [PAGING_GROUP]
Alameda Campus	1212	1212		Y	N	Call Center, Test Q [CALL_QUEUE]
Alameda Campus	4500	4500		N	N	Hunt Group, HuntGroup1 [HUNT_GROUP]
Fremont Campus				N	N	
Fremont Campus				Y	N	
Fremont Campus				N	N	
Fremont Campus				N	N	
Fremont Campus	45016	45016		N	N	Group Paging, PG1 [PAGING_GROUP]
Fremont Loc 1			12	Y	N	
Fremont Loc 1	12100	100	12	N	N	Test 100, Test 100 [PEOPLE]
Fremont Loc 1	121000	1000	12	N	N	First, VirtualLine1 [VIRTUAL_LINE]
Fremont Loc 1	1210000	10000	12	N	N	Hunt Group, Hunt Group 1 [HUNT_GROUP]
Fremont Loc 1	121005	1005	12	N	N	VMGroup, Voicemail Group 1 [VOICEMAIL_GROUP]
Fremont Loc 1	12101	101	12	N	N	Test 101, Test 101 [PEOPLE]
Fremont Loc 1	121015	1015	12	N	N	Group Paging, Paging Group1 [PAGING_GROUP]
Fremont Loc 1	12102	102	12	N	N	Test 102, Test 102 [PEOPLE]
Fremont Loc 1	12103	103	12	N	N	Test 103, Test 103 [PEOPLE]

Phone Numbers						
Location	External Support Number	Extension	Prefix	Main Number	Toll-Free Number	Owner
Fremont Loc 1	12104	104	12	N	N	Test 104, Test 104 [PEOPLE]
Fremont Loc 1	12105	105	12	N	N	Test 105, Test 105 [PEOPLE]
Fremont Loc 1	12111111	111111	12	N	N	VMGroup, Voicemail Group [VOICEMAIL_GROUP]
Fremont Loc 1	1245001	45001	12	N	N	Call Center, CallQueue 1 [CALL_QUEUE]
Fremont Loc 1	1245002	45002	12	N	N	Call Center, CQ2 [CALL_QUEUE]
Fremont Loc 1	124501	4501	12	N	N	Auto Attendant, AA 1 [AUTO_ATTENDANT]
Fremont Loc 1	1245014	45014	12	N	N	BroadWorks Anywhere, Portal1 [OFFICE_ANYWHERE]
Fremont Loc 1	1255555	55555	12	N	N	Test4, Test4 [PEOPLE]
Fremont Loc 1	126666	6666	12	N	N	Test5, Test5 [PEOPLE]
Fremont Loc 1	127000	7000	12	N	N	Auto Attendant, Auto Attendant 2 [AUTO_ATTENDANT]
Fremont Loc 1	127778	7778	12	N	N	Voice Messaging Group, VM - Fremont Loc 1 [VOICE_MESSAGING]
Fremont Loc 1	1280000	80000	12	N	N	Auto Attendant, Auto Attendant 1 [AUTO_ATTENDANT]
Site1	1234	1234		N	N	Fremont Meeting Rm, . [PLACE]
Site1	55000	55000		N	N	Floor5, . [PLACE]
Site1	6000	6000		N	N	MeetingRm1, . [PLACE]

8.2 Virtual Lines Summary

A Cisco Webex Virtual Line provides a virtual representation of a physical phone line, allowing users to make and receive calls. Virtual line allows configuring multiple lines to Webex Calling users.

Configuration options for a Cisco Webex Virtual Line typically include settings related to call routing, call forwarding, voicemail, caller ID presentation, call waiting, call blocking, call recording.

This chapter is the summary of the Virtual Lines. There is also a detailed chapter.

8.3 Virtual Lines Detail

A Cisco Webex Virtual Line provides a virtual representation of a physical phone line, allowing users to make and receive calls. Virtual line allows configuring multiple lines to Webex Calling users.

Configuration options for a Cisco Webex Virtual Line typically include settings related to call routing, call forwarding, voicemail, caller ID presentation, call waiting, call blocking, call recording.

This chapter is the detailed of the Virtual Lines. There is also a summary chapter.

< No records found >

8.4 Calling Routing

Call routing in Webex Calling is the process of directing inbound and outbound calls through dial plan configurations, route patterns, and route lists. The system uses preconfigured rules based on E.164 patterns, location-based routing policies, and call control settings to determine call paths. Routing decisions are executed through the Webex Calling cloud platform, utilizing SIP-based call processing to connect endpoints via the most appropriate path.

The 'Call Routing chapter' contains:

- Route Lists
- Route Groups

- Trunks
- Dial Plans
- Translation Patterns

8.4.1 Trunks

A Trunk is a connection between Webex Calling and the premises, which terminates on the premises with a local gateway or other supported device. The trunk can be assigned to a Route Group - a group of trunks that allow Webex Calling to distribute calls over multiple trunks or to provide redundancy.

The following Trunks are configured:

< No records found >

8.4.2 Route Lists

A Route List is a list of numbers that can be reached via a Route Group. It can be used to provide cloud PSTN connectivity to Webex Calling Dedicated Instance.

The following Route Lists are configured:

< No records found >

8.4.3 Route Groups

A Route Group is a collection of trunks that allows further scale and redundancy with the connection to the premises. Route groups can include up to 10 trunks from different locations.

The following Route Groups are configured:

< No records found >

8.4.4 Dial Plans

In Webex Calling, the Dial Plan allows Webex Calling to route calls to on-premises extension. Dial Plan can point directly to Trunks or Route Groups. A dial pattern represents 3 types of on-premises extensions: A.) ESN/on-net numbers; B.) +E164 patterns and C.) SIP URI domains.

They are configured globally for an enterprise and apply to all users, regardless of location. A dial plan also specifies the routing choice (trunk or route group) for calls that match any of its dial patterns. Specific dial patterns can be defined as part of your dial plan.

The following Dial Plan is configured:

< No records found >

8.4.5 Translation Patterns

A Translation Pattern lets you manipulate dialed digits before routing a call and applies to outbound calls only. You can configure translation patterns to manipulate dialed digits before routing a call. You can define these patterns at organization and location levels for outbound calls.

Webex Calling manipulates digits before routing a call using translation patterns. The system applies these translation patterns to outbound and redirected calls, including transfers and forwards. However, translation patterns are not applied to the emergency, repair calls, and call center call backs. When applying translation patterns, patterns at the location level take precedence over those at the organization level

The following Translation Patterns are configured:

< No records found >

8.5 Features

In Cisco Webex Calling, Features are configurable telephony capabilities that enhance call management and user experience, including options like Auto Attendant, Call Queue, Hunt Group, Single Number Reach, and Voicemail. These features allow administrators to customize call routing, handling, and user settings through Webex Control Hub or APIs, tailoring functionality to organizational needs. They support efficient communication by enabling advanced call flows, shared lines, and integration with devices or external systems.

The 'Features' section contains:

- Auto Attendants
- Hunt Groups
- Call Queue (Summary + Detailed)
- Agents
- Supervisors
- Call Park Extensions
- Call Park Groups
- Call Pickups
- Announcements
- DECT Network
- Operating Modes
- Recordings
- Paging Groups
- Single Number Reach

8.5.1 Auto Attendant

Auto Attendants		
Location	Name	Details
Fremont Loc 1	AA 1	Auto Attendants Info
		Name AA 1
		Location Fremont Loc 1
		Phone Number
		Extension 4501
		Routing Prefix 12
		ESN 124501
		Toll Free Number N
		Additional Details
		Enabled Y
		First Name AA1
		Last Name AA1 Last
		Language English
		Language Code en_us
		Business Schedule Mondays only
		Holiday Schedule
		Extension Dialing ENTERPRISE
		Name Dialing ENTERPRISE
		Time Zone America/Los Angeles
		Business Hours Menu
		Greeting DEFAULT
		Extension Enabled Y
		Key Configurations Key: 0, Action: EXIT Key: 1, Action: PLAY_ANNOUNCEMENT Key: 2, Action: TRANSFER_WITH_PROMPT Key: 3, Action: TRANSFER_WITHOUT_PROMPT Key: 4, Action: EXTENSION_DIALING
		After Hours Menu
		Greeting DEFAULT
		Extension Enabled Y
		Key Configurations Key: 0, Action: EXIT
		Call Forwarding Settings
		Always Forward
		Enabled N
		Destination
		Ring Reminder Enabled N
		Send To Voicemail Enabled N
		Selective Forward

Auto Attendants			
Location	Name	Details	
		Enabled	N
		Destination	
		Ring Reminder Enabled	N
		Send To Voicemail Enabled	N
Fremont Loc 1	Auto Attendant 1	Auto Attendants Info	
		Name	Auto Attendant 1
		Location	Fremont Loc 1
		Phone Number	
		Extension	80000
		Routing Prefix	12
		ESN	1280000
		Toll Free Number	N
		Additional Details	
		Enabled	Y
		First Name	Jon
		Last Name	Attendant
		Language	German
		Language Code	de_de
		Business Schedule	Weekday Schedule
		Holiday Schedule	
		Extension Dialing	ENTERPRISE
		Name Dialing	ENTERPRISE
		Time Zone	America/Los_Angeles
		Business Hours Menu	
		Greeting	DEFAULT
		Extension Enabled	Y
		Key Configurations	Key: 0, Action: EXIT Key: 1, Action: TRANSFER_WITHOUT_PROMPT Key: 2, Action: REPEAT_MENU Key: 3, Action: NAME_DIALING
		After Hours Menu	
		Greeting	DEFAULT
		Extension Enabled	Y
		Key Configurations	Key: 0, Action: EXIT Key: 1, Action: TRANSFER_WITHOUT_PROMPT
		Call Forwarding Settings	
		Always Forward	
		Enabled	N
		Destination	
		Ring Reminder Enabled	N
		Send To Voicemail Enabled	N
		Selective Forward	
		Enabled	N
		Destination	
		Ring Reminder Enabled	N
		Send To Voicemail Enabled	N
Fremont Loc 1	Auto Attendant 2	Auto Attendants Info	
		Name	Auto Attendant 2
		Location	Fremont Loc 1
		Phone Number	
		Extension	7000
		Routing Prefix	12

Auto Attendants			
Location	Name	Details	
		ESN	127000
		Toll Free Number	N
		Additional Details	
		Enabled	Y
		First Name	Mike
		Last Name	Smith
		Language	English (Australia)
		Language Code	en_au
		Business Schedule	Mondays only
		Holiday Schedule	Summer Holidays
		Extension Dialing	ENTERPRISE
		Name Dialing	ENTERPRISE
		Time Zone	America/Los_Angeles
		Business Hours Menu	
		Greeting	DEFAULT
		Extension Enabled	Y
		Key Configurations	Key: 0, Action: EXIT Key: 1, Action: TRANSFER_WITHOUT_PROMPT Key: 2, Action: EXTENSION_DIALING Key: 3, Action: REPEAT_MENU
		After Hours Menu	
		Greeting	DEFAULT
		Extension Enabled	Y
		Key Configurations	Key: 0, Action: EXIT
		Call Forwarding Settings	
		Always Forward	
		Enabled	N
		Destination	
		Ring Reminder Enabled	N
		Send To Voicemail Enabled	N
		Selective Forward	
		Enabled	N
		Destination	
		Ring Reminder Enabled	N
		Send To Voicemail Enabled	N

8.5.2 Hunt Groups

Hunt Groups ensure that incoming calls are answered by the right people or routed to voicemail. Hunt Groups route incoming calls to specific employees or to a whole group. This is done by assigning a phone number to a group of employees and then setting rules that define how the call is answered, how long the call remains on hold, and who to forward the call to.

The following Hunt Groups are configured:

Hunt Groups			
Location	Name	Details	
Alameda Campus	Hunt Group 1	Hunt Groups Info	
		Name	Hunt Group 1
		Location	Alameda Campus
		Phone Number	
		Enabled	Y
		Hunt Group Basic Settings	

Hunt Groups								
Location	Name	Details						
		Name	Hunt Group 1					
		Enabled	Y					
		Extension	1000					
		Distinctive Ring	False					
		Language	Canadian French(Canada)					
		Language Code	fr_ca					
		Calling First Name						
		Calling Last Name						
		Time Zone	America/New_York					
		Hunt Group Call Policies						
		Policy	CIRCULAR					
		Waiting Enabled	N					
		Hunt Group Call Policies - No Answer						
		Next Agent Enabled	N					
		Next Agent Rings	5					
		Forward Enabled	N					
		Number Of Rings	15					
		System Max Number Of Ring	0					
		Destination Voicemail Enabled	False					
		Hunt Group Call Policies - Business Continuity						
		Enabled	N					
		Destination Voicemail Enabled						
		Agents						
		Agents	First Name	Last Name	Type	Phone Number	Extension	
			Floor5	.	PLACE		55000	
			Test 101	Test 101	PEOPLE		101	
		Alameda Campus	HuntGroup1	Hunt Groups Info				
				Name		HuntGroup1		
				Location		Alameda Campus		
				Phone Number				
Enabled				Y				
Hunt Group Basic Settings								
Name				HuntGroup1				
Enabled				Y				
Extension				4500				
Distinctive Ring				False				
Language				English				
Language Code				en_us				
Calling First Name								
Calling Last Name								

Hunt Groups								
Location	Name	Details						
		Time Zone		America/New_York				
		Hunt Group Call Policies						
		Policy		CIRCULAR				
		Waiting Enabled		N				
		Hunt Group Call Policies - No Answer						
		Next Agent Enabled		N				
		Next Agent Rings		5				
		Forward Enabled		N				
		Number Of Rings		15				
		System Max Number Of Ring		0				
		Destination Voicemail Enabled		False				
		Hunt Group Call Policies - Business Continuity						
		Enabled		N				
		Destination Voicemail Enabled						
		Agents						
		Agents		First Name	Last Name	Type	Phone Number	Extension
				Fremont Meeting Rm	.	PLACE		1234
				Test 101	Test 101	PEOPLE		101
		Fremont Loc 1	Hunt Group 1	Hunt Groups Info				
				Name		Hunt Group 1		
Location				Fremont Loc 1				
Phone Number								
Enabled				Y				
Hunt Group Basic Settings								
Name				Hunt Group 1				
Enabled				Y				
Extension				10000				
Distinctive Ring				False				
Language				English				
Language Code				en_us				
Calling First Name								
Calling Last Name								
Time Zone				America/Los_Angeles				
Hunt Group Call Policies								
Policy				CIRCULAR				
Waiting Enabled				N				
Hunt Group Call Policies - No Answer								
Next Agent Enabled				N				
Next Agent Rings				5				
Forward Enabled				N				
Number Of Rings				15				
System Max Number Of Ring				0				
Destination Voicemail Enabled				False				
Hunt Group Call Policies - Business Continuity								
Enabled				N				
Destination Voicemail Enabled								
Agents								
Agents				First Name	Last Name	Type	Phone Number	Extension
				Test 103	Test 103	PEOPLE		103

Hunt Groups						
Location	Name	Details				
			Test 105	Test 105	PEOPLE	105
			Test5	Test5	PEOPLE	6666

8.5.3 Call Queues (Summary)

Call Queues temporarily hold calls in the cloud when all agents, which can be users or agents, assigned to receive calls from the queue are unavailable. Queued calls are routed to an available agent when not on an active call.

This chapter is the summary of the Call Queues that is linked to each detailed Call Queue configuration.

Summary of Call Queues					
Location	Queue Name	Queue Enabled	Queue Extension	# Agents	# Supervisors
Alameda Campus	Test Q	Y	1212	1	8
Fremont Loc 1	CallQueue 1	Y	45001	0	8
Fremont Loc 1	CQ2	Y	45002	0	8

8.5.4 Call Queues (Detailed)

This chapter is the detailed Call Queue configuration. Call Queues temporarily hold calls in the cloud when all agents, which can be users or agents, assigned to receive calls from the queue are unavailable. Queued calls are routed to an available agent when not on an active call.

Each call queue is assigned a Lead Number, which is a telephone number outside callers can dial to reach users assigned to the call queue. Call queues are also assigned an internal extension, which can be dialed internally to reach users assigned to the call queue.

The following Call Queues are configured:

Call Queues		
Location	Name	Details
Alameda Campus	Test Q	Call Queue Info
		Name Test Q
		Location Alameda Campus
		Phone Number +19785551212
		Enabled Y
		Queue Detailed Settings
		Language English
		Language Code en us
		First Name Test
		Last Name Q
		Time Zone America/New_York
		Routing Prefix
		ESN 1212
		Calling Line ID Policy DIRECT_LINE
		Calling Line ID Phone Number +19785551212
		Allow Call Waiting For Agents N
		Allow Agent Join N
		Phone Number For Outgoing Calls N
		Queue Agents
		Agents Test 100 Test 100 (Ext: No Ext), Join: Y, Skill: 0
		Alternate Number Settings
		Distinctive Ring Enabled Y
		Call Policies

Call Queues		
Location	Name	Details
		Policy
		SIMULTANEOUS
		Routing Type
		PRIORITY_BASED
		Call Bounce Settings
		Enabled
		Y
		Max Rings
		8
		Agent Unavailable Enabled
		N
		Alert Agent Enabled
		N
		Alert Agent Max Seconds
		30
		On Hold Enabled
		N
		On Hold Max Seconds
		60
		Distinctive Ring
		Enabled
		N
		Ring Pattern
		NORMAL
		- Queue Settings -
		Queue Size
		10
		Call Offer Tone Enabled
		Y
		Reset Statistics Enabled
		Y
		Welcome Message
		Enabled
		Y
		Always Enabled
		N
		Greeting
		DEFAULT
		Wait Message
		Enabled
		N
		Wait Mode
		POSITION
		Handling Time
		100
		Queue Position
		100
		High Volume Message
		N
		Default Handling Time
		5
		Overflow Settings
		Action
		PERFORM BUSY TREATMENT
		Send To Voicemail
		N
		After Wait Enabled
		N
		After Wait Time
		30
		Play Greeting
		N
		Greeting
		DEFAULT
		Transfer Number Set
		N
		Comfort Message
		Enabled
		Y
		Time Between Messages
		10
		Greeting
		DEFAULT
		- Call Forwarding Settings -
		Always Forward Settings
		Enabled
		N
		Destination
		Busy Forward Settings
		Enabled
		N
		Destination
		No Answer Forward Settings
		Enabled
		N
		Destination
		Number of Rings
		0
		- Holiday Service -

Call Queues			
Location	Name	Details	
		Enabled	N
		Holiday Schedule	
		Play Announcement	N
		Announcement File	
		Transfer Number	
		- Night Service -	
		Enabled	N
		Time Schedule	
		Play Announcement	N
		Announcement File	
		Transfer Number	
		- Forced Forward -	
		Enabled	N
		Destination	
		- Stranded Calls -	
		Action	NONE
		Destination	
		Announcement File	
		Fremont Loc 1	CallQueue 1
Name	CallQueue 1		
Location	Fremont Loc 1		
Phone Number			
Enabled	Y		
Queue Detailed Settings			
Language	English		
Language Code	en us		
First Name	First		
Last Name	Last		
Time Zone	America/Los_Angeles		
Routing Prefix	12		
ESN	1245001		
Calling Line ID Policy	LOCATION_NUMBER		
Calling Line ID Phone Number	+19255551000		
Allow Call Waiting For Agents	N		
Allow Agent Join	N		
Phone Number For Outgoing Calls	N		
Queue Agents			
Agents			
Alternate Number Settings			
Distinctive Ring Enabled	Y		
Call Policies			
Policy	CIRCULAR		
Routing Type	PRIORITY_BASED		
Call Bounce Settings			
Enabled	Y		
Max Rings	8		
Agent Unavailable Enabled	N		
Alert Agent Enabled	N		
Alert Agent Max Seconds	30		
On Hold Enabled	N		
On Hold Max Seconds	60		

Call Queues		
Location	Name	Details
		Distinctive Ring
		Enabled N
		Ring Pattern NORMAL
		- Queue Settings -
		Queue Size 10
		Call Offer Tone Enabled Y
		Reset Statistics Enabled Y
		Welcome Message
		Enabled Y
		Always Enabled N
		Greeting DEFAULT
		Wait Message
		Enabled N
		Wait Mode POSITION
		Handling Time 100
		Queue Position 100
		High Volume Message N
		Default Handling Time 5
		Overflow Settings
		Action PERFORM_BUSY_TREATMENT
		Send To Voicemail N
		After Wait Enabled N
		After Wait Time 30
		Play Greeting N
		Greeting DEFAULT
		Transfer Number Set N
		Comfort Message
		Enabled Y
		Time Between Messages 10
		Greeting DEFAULT
		- Call Forwarding Settings -
		Always Forward Settings
		Enabled N
		Destination
		Busy Forward Settings
		Enabled N
		Destination
		No Answer Forward Settings
		Enabled N
		Destination
		Number of Rings 0
		- Holiday Service -
		Enabled N
		Holiday Schedule
		Play Announcement N
		Announcement File
		Transfer Number
		- Night Service -
		Enabled N
		Time Schedule
		Play Announcement N
		Announcement File

Call Queues		
Location	Name	Details
		Transfer Number
		- Forced Forward -
		Enabled
		Destination
		- Stranded Calls -
		Action
		Destination
		Announcement File
Fremont Loc 1	CQ2	Call Queue Info
		Name
		Location
		Phone Number
		Enabled
		Queue Detailed Settings
		Language
		Language Code
		First Name
		Last Name
		Time Zone
		Routing Prefix
		ESN
		Calling Line ID Policy
		Calling Line ID Phone Number
		Allow Call Waiting For Agents
		Allow Agent Join
		Phone Number For Outgoing Calls
		Queue Agents
		Agents
		Alternate Number Settings
		Distinctive Ring Enabled
		Call Policies
		Policy
		Routing Type
		Call Bounce Settings
		Enabled
		Max Rings
		Agent Unavailable Enabled
		Alert Agent Enabled
		Alert Agent Max Seconds
		On Hold Enabled
		On Hold Max Seconds
		Distinctive Ring
		Enabled
		Ring Pattern
		- Queue Settings -
		Queue Size
		Call Offer Tone Enabled
		Reset Statistics Enabled
		Welcome Message
		Enabled
		Always Enabled

Call Queues		
Location	Name	Details
		Greeting
		DEFAULT
		Wait Message
		Enabled
		N
		Wait Mode
		POSITION
		Handling Time
		100
		Queue Position
		100
		High Volume Message
		N
		Default Handling Time
		5
		Overflow Settings
		Action
		PERFORM BUSY TREATMENT
		Send To Voicemail
		N
		After Wait Enabled
		N
		After Wait Time
		30
		Play Greeting
		N
		Greeting
		DEFAULT
		Transfer Number Set
		N
		Comfort Message
		Enabled
		Y
		Time Between Messages
		10
		Greeting
		DEFAULT
		- Call Forwarding Settings -
		Always Forward Settings
		Enabled
		N
		Destination
		Busy Forward Settings
		Enabled
		N
		Destination
		No Answer Forward Settings
		Enabled
		N
		Destination
		Number of Rings
		0
		- Holiday Service -
		Enabled
		N
		Holiday Schedule
		Play Announcement
		N
		Announcement File
		Transfer Number
		- Night Service -
		Enabled
		N
		Time Schedule
		Play Announcement
		N
		Announcement File
		Transfer Number
		- Forced Forward -
		Enabled
		N
		Destination
		- Stranded Calls -
		Action
		NONE
		Destination
		Announcement File

8.5.5 Agents with Supervisors and Queues

Agents can be users, workplace or virtual lines assigned to a call queue. Calls from the call queue are routed to agents based on configuration. An agent can be assigned to one or more call queues and can be managed by supervisors.

Agents in a call queue can be associated with a supervisor who can silently monitor, coach, barge in or to take over calls that their assigned agents are currently handling.

The following is the list of agents for this organization:

Agents and their Supervisors, Queues				
Agent	Agent Details		Assigned to Supervisors	Member of Queue
Test 103 Test 103	Display Name	Test 103 Test 103		
	Type	PEOPLE		
	Email	sw103@uplinx.com		
	CX Essentials	N		
	Location	Alameda Campus		
Test5 Test5	Display Name	Test5 Test5		
	Type	PEOPLE		
	Email	sw2@uplinx.com		
	CX Essentials	N		
	Location	Alameda Campus		
Test 100 Test 100	Display Name	Test 100 Test 100		Test Q
	Type	PEOPLE		
	Email	sw100@uplinx.com		
	CX Essentials	N		
	Location	Alameda Campus		
Fremont Meeting Rm .	Display Name	Fremont Meeting Rm .		
	Type	PLACE		
	Email	fremont_meeting_rm@sw-2xfb.rooms.webex.com		
	CX Essentials	N		
	Location	Alameda Campus		
Test 105 Test 105	Display Name	Test 105 Test 105		
	Type	PEOPLE		
	Email	sw105@uplinx.com		
	CX Essentials	N		
	Location	Alameda Campus		
Test 101 Test 101	Display Name	Test 101 Test 101		
	Type	PEOPLE		
	Email	sw101@uplinx.com		
	CX Essentials	N		
	Location	Alameda Campus		
Test 102 Test 102	Display Name	Test 102 Test 102		
	Type	PEOPLE		
	Email	sw102@uplinx.com		
	CX Essentials	N		
	Location	Alameda Campus		
Test 104 Test 104	Display Name	Test 104 Test 104		
	Type	PEOPLE		
	Email	sw104@uplinx.com		
	CX Essentials	N		
	Location	Alameda Campus		

Agents and their Supervisors, Queues				
Agent	Agent Details		Assigned to Supervisors	Member of Queue
First VirtualLine1	Display Name	First VirtualLine1		
	Type	VIRTUAL_LINE		
	Email			
	CX Essentials	N		
	Location	Alameda Campus		
MeetingRm1 .	Display Name	MeetingRm1 .		
	Type	PLACE		
	Email	meetingrm1@sw-2xfb.rooms.webex.com		
	CX Essentials	N		
	Location	Alameda Campus		
Test4 Test4	Display Name	Test4 Test4		
	Type	PEOPLE		
	Email	sw@uplinx.com		
	CX Essentials	N		
	Location	Alameda Campus		
Floor5 .	Display Name	Floor5 .		
	Type	PLACE		
	Email	floor5@sw-2xfb.rooms.webex.com		
	CX Essentials	N		
	Location	Alameda Campus		

8.5.6 Supervisors with Agents Members and Queues

Agents in a call queue can be associated with a supervisor who can silently monitor, coach, barge in or to take over calls that their assigned agents are currently handling.

The following is the list of available supervisors for this organization:

< No records found >

8.5.7 Call Park Extensions

Call Park allows call recipients to place a call on hold so that it can be retrieved from another device. A Call Park Extension in Cisco Webex Calling is a specific extension number or range configured to temporarily hold (park) incoming calls, allowing them to be retrieved from another device within the same organization. It is a key component of a Call Park Group, enabling shared access to parked calls among designated users or workspaces.

The following Call Park Extensions are configured:

Call Park Extensions		
Location	Name	Extension
Fremont Loc 1	45010	45010
Fremont Loc 1	9998	9998
Fremont Loc 1	9999	9999

8.5.8 Call Park Groups

Call Park allows call recipients to place a call on hold so that it can be retrieved from another device. It allows users to park incoming calls on a shared set of extensions, enabling other users within the group to retrieve them from any device. The main components include a group of Call Park Extensions (specific numbers or ranges for parking calls), group members (users or workspaces assigned to retrieve parked calls), and configuration settings like recall timers and notifications.

The following Call Park Groups are configured:

Call Parks		
Location	Call Park	Details
Fremont Loc 1	CPG1	Call Park Details
		ID Y2lzY29zcGFyazovL3VzL0NBTExfUEFSSy9RMUJITVE9PQ
		Name CPG1
		Park On Agents Enabled N
		Recall Settings
		Hunt Group ID
		Hunt Group Name
		Option ALERT_PARKING_USER_ONLY
		Agent - Test 103 Test 103
		ID Y2lzY29zcGFyazovL3VzL1BFT1BMRS8zN2FINTlYy1jODE1LTQ2ZWU0ODdjOS04ZWl2MWYyNDk4MWI
		First Name Test 103
		Last Name Test 103
		Display Name Test 103 Test 103
		Type PEOPLE
		Email sw103@uplinx.com
		Agent Number - 103
		External
		Extension 103
		Routing Prefix 12
		ESN 12103
		Primary true
		Agent - Test 101 Test 101
		ID Y2lzY29zcGFyazovL3VzL1BFT1BMRS84NmY1MDYyNC03NGJLTQ2YmMtyjhhMI05NjM3NjBkMTcwYjM
		First Name Test 101
		Last Name Test 101
		Display Name Test 101 Test 101
		Type PEOPLE
		Email sw101@uplinx.com
		Agent Number - 101
		External
		Extension 101
		Routing Prefix 12
		ESN 12101
		Primary true
		Call Park Extension - 9998
		ID Y2lzY29zcGFyazovL3VzL0NBTExfUEFSS19FWFRFTINJT04vNzRkMjVlYTU0ZTI4ZS00Y2MzLTg3ZTltYmNjYTJhNGZjM2U5
		Extension 9998
		Name 9998

Call Parks		
Location	Call Park	Details
Site1	CPG_Site1	Call Park Extension - 9999
		ID Y2lzY29zcGFyazovL3VzL0NBTExfUEFSS19FWFRFTINJT04vZmU3MGVkJmYtMDBhYy00NTA1LTgzNDgtYmE0MDMwMDFjMjNk
		Extension 9999
		Name 9999
		Call Park Details
		ID Y2lzY29zcGFyazovL3VzL0NBTExfUEFSSy9RMUJIWDFOcGRHVXg
		Name CPG_Site1
		Park On Agents Enabled N
		Recall Settings
		Hunt Group ID
		Hunt Group Name
		Option ALERT PARKING USER ONLY
		Agent - MeetingRm1 .
		ID Y2lzY29zcGFyazovL3VybjpURUFNOnVzLXdlc3QtMI9yL1BMQUNFL2Y1MDhhYzNkLTQwNjltNGI5ZS1iYWwFILT M3NTAwY2EyYjJiOQ==
		First Name MeetingRm1
		Last Name .
		Display Name MeetingRm1 .
		Type PLACE
		Email meetingrm1@sw-2xfb.rooms.webex.com
		Agent Number - 6000
		External
		Extension 6000
		Routing Prefix
		ESN 6000
		Primary true
		Call Park Extensions None

8.5.9 Call Pickups

A Call Pickup enables a user (agent) to answer any ringing line within their pickup group.

The following Call Pickups are configured:

Call Pickups (Details)		
Location	Name	Details
Fremont Loc 1	CP1	Call Pickup - Basic Settings
		Name CP1
		Notification Type AUDIO_AND_VISUAL
		Notification Delay Timer (sec) 6
		Call Pickup - Agents

Call Pickups (Details)		
Location	Name	Details
		Agent [1]
		Name Test 101 Test 101
		Display Name Test 101 Test 101
		Type PEOPLE
		Email sw101@uplinx.com
		Number [1]
		External
		Extension 101
		Routing Prefix
		ESN
		Primary Y
		Agent [2]
		Name Test 104 Test 104
		Display Name Test 104 Test 104
		Type PEOPLE
		Email sw104@uplinx.com
		Number [1]
		External
		Extension 104
		Routing Prefix
		ESN
		Primary Y

8.5.10 Announcements

Announcement Repository support reading and writing of Webex Calling Announcement Repository settings for a specific organization.

The following announcement greetings are configured for this organization and its locations:

Announcements		
Level	Name	Details
Organization	OrgAnn	Announcements Info
		Name OrgAnn
		File Name OrgAnn.wav
		File Size 176
		Media File Type WAV
		Level ORGANIZATION
		Last Updated 2025-05-02 11:24:31
Location: Fremont Loc 1	Ann1	Announcements Info
		Name Ann1
		File Name 1746185013000.wav
		File Size 126
		Media File Type WAV
		Level LOCATION
		Last Updated 2025-05-02 11:23:40
Location: Fremont Loc 1	Test1	Announcements Info
		Name Test1
		File Name Test1.wav
		File Size 108
		Media File Type WAV
		Level LOCATION

Announcements			
Level	Name	Details	
		Last Updated	2025-05-02 13:34:32

8.5.11 DECT Networks

DECT Networks provide roaming voice services via base stations and wireless handsets. A DECT network can be provisioned up to 1000 lines across up to 254 base stations.

The following DECT networks are configured for this organization and its locations:

DECT Networks			
Location	Name	Details	
Alameda Campus	DECT #1	DECT Network Info	
		Name	DECT #1
		Display Name	Name
		Chain Id	3070024560
		Model	DMS Cisco DBS110
		Default Access Code Enabled	Y
		Default Access Code	1234
		Number Of Base Stations	1
		Number Of Handsets Assigned	2
		Number Of Lines	2
Site1	DECT_Site1	DECT Network Info	
		Name	DECT_Site1
		Display Name	
		Chain Id	2700730756
		Model	DMS Cisco DBS210
		Default Access Code Enabled	Y
		Default Access Code	4567
		Number Of Base Stations	1
		Number Of Handsets Assigned	0
		Number Of Lines	0

8.5.12 Operating Modes

Operating Modes help manage calls more efficiently by routing them based on predefined settings. Operating Modes are flexible call routing configurations that direct incoming calls to specific destinations (e.g., receptionist, auto attendant, or voicemail) based on predefined schedules, times, or business scenarios like holidays or after-hours. They enhance call management efficiency by allowing authorized users to customize and switch modes via desk phones or Webex Control Hub, ensuring calls are routed appropriately to match operational needs.

The following Operating Modes are configured for this organization and its locations:

Operating Modes			
Location	Name	Details	
Organization	Operating Mode Org	Operating Modes Info	
		Name	Operating Mode Org
		Type	NONE
		Level	ORGANIZATION
		Call Forwarding	
		Enabled	Y
		Destination	Y
		Destination Voicemail Enabled	N

Operating Modes		
Location	Name	Details
Location: Fremont Loc 1	Operating Mode 2	Operating Modes Info
		Name Operating Mode 2
		Type NONE
		Level LOCATION
		Call Forwarding
		Enabled N
		Destination N
		Destination Voicemail Enabled N

8.5.13 Recordings

The Call Recording feature enables authorized agents to record any active call that Webex Contact Center manages. A Cisco Webex Call Recording setting contains configurations that enable or disable call recording, specify recording options (e.g., on-demand, always-on, or paused), and define storage and compliance settings for recorded calls within an organization or location.

The following Call Recording settings are configured for this organization and its locations:

Features: Call Recording		
Name	Details	
Call Recording Settings	Call Recording Settings	
	Organization	sw-2xfb
	Enabled	Y
	Vendor Id	Y2lzY29zcGFyazovL3VzL1JFQ09SRElOR19WRU5ET1vZmVjYjYzNGUtYzMyZS00ZWJmLTlhYzMtMmVhYjk3Y2lyNjNk
	Vendor Name	Dubber
	Terms Of Service Url	https://www.dubber.net/terms
Compliance Announcement Setting	Call Recording Compliance Announcement Setting	
	Inbound PSTN Calls Enabled	False
	Outbound PSTN Calls Enabled	False
	Outbound PSTN Calls Delay Enabled	N
	Delay in Seconds	10
Call Recording Region	Call Recording Region: AU	
	Code	AU
	Name	Australia
	Default Enabled	N
	Call Recording Region: CA	
	Code	CA
	Name	Canada
	Default Enabled	N
	Call Recording Region: DE	
	Code	DE
	Name	Germany
	Default Enabled	N
	Call Recording Region: GB	
	Code	GB
	Name	United Kingdom
	Default Enabled	N
	Call Recording Region: IN	
	Code	IN

Features: Call Recording		
Name	Details	
	Name	India
	Default Enabled	N
	Call Recording Region: JP	
	Code	JP
	Name	Japan
	Default Enabled	N
	Call Recording Region: SA	
	Code	SA
	Name	Saudi Arabia
	Default Enabled	N
	Call Recording Region: SG	
	Code	SG
	Name	Singapore
	Default Enabled	N
	Call Recording Region: US	
	Code	US
	Name	United States
	Default Enabled	Y

8.5.14 Paging Groups

Cisco Webex Paging Group facilitates instant broadcast of announcements or messages across multiple devices. A Paging Group contains devices such as IP phones, speakers, intercoms, or any other compatible endpoint that can receive broadcasted messages.

Paging Groups (Details)		
Location	Name	Details
Alameda Campus	Paging Group 1	Paging Group - Basic Settings
		Name Paging Group 1
		Phone Number
		Extension 1003
		Paging Group - Details
		Enabled Y
		Language English
		Language Code en_us
		First Name Paging Group 1
		Last Name Paging Group 1
		Originator Caller Id Enabled N
		[1]: Paging Group - Originator
		[1]: First Name Fremont Meeting Rm
		[1]: Last Name .
		[1]: Type PLACE
		[1]: Phone Number

Paging Groups (Details)																																																
Location	Name	Details																																														
		<table><tr><td>[1]: Extension</td><td>1234</td></tr><tr><td colspan="2">[1]: Paging Group - Target</td></tr><tr><td>[1]: First Name</td><td>Fremont Meeting Rm</td></tr><tr><td>[1]: Last Name</td><td>.</td></tr><tr><td>[1]: Type</td><td>PLACE</td></tr><tr><td>[1]: Phone Number</td><td></td></tr><tr><td>[1]: Extension</td><td>1234</td></tr></table>	[1]: Extension	1234	[1]: Paging Group - Target		[1]: First Name	Fremont Meeting Rm	[1]: Last Name	.	[1]: Type	PLACE	[1]: Phone Number		[1]: Extension	1234																																
[1]: Extension	1234																																															
[1]: Paging Group - Target																																																
[1]: First Name	Fremont Meeting Rm																																															
[1]: Last Name	.																																															
[1]: Type	PLACE																																															
[1]: Phone Number																																																
[1]: Extension	1234																																															
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Paging Group - Basic Settings																																																
Name	PG1																																															

Paging Groups (Details)			
Location	Name	Details	
		Phone Number	
		Extension	45016
		Paging Group - Details	
		Enabled	Y
		Language	English
		Language Code	en_us
		First Name	First
		Last Name	Last
		Originator Caller Id Enabled	N
		[1]: Paging Group - Originator	
		[1]: First Name	Test 105
		[1]: Last Name	Test 105
		[1]: Type	PEOPLE
		[1]: Phone Number	
		[1]: Extension	105
		[2]: Paging Group - Originator	
		[2]: First Name	Test5
		[2]: Last Name	Test5
		[2]: Type	PEOPLE
		[2]: Phone Number	
		[2]: Extension	6666
		[1]: Paging Group - Target	
		[1]: First Name	Test 105
		[1]: Last Name	Test 105
		[1]: Type	PEOPLE
		[1]: Phone Number	
		[1]: Extension	105
		[2]: Paging Group - Target	
		[2]: First Name	Test 103
		[2]: Last Name	Test 103
		[2]: Type	PEOPLE
		[2]: Phone Number	
		[2]: Extension	103

8.5.15 Single Number Reach

Single Number Reach (SNR) in Cisco Webex Calling allows users to receive calls to their work number on multiple devices, such as their desk phone and a mobile phone, using a single primary phone number, with the ability to push or pull calls between devices while displaying the primary number as the caller ID.

The following service and standard PSTN numbers are available to be assigned as the primary phone number for Single Number Reach. These numbers are associated with the location specified in the request URL, can be active or inactive, and are unassigned:

Single Number Reach Primary Available Phone Numbers						
Location	Phone Number	State	Is Main#	Type	Is Toll Free#	Is Service#
Fremont Campus	+19255552000	Y	N	PSTN_NUMBER	N	N
Fremont Campus	+19255552001	Y	Y	PSTN_NUMBER	N	N
Fremont Campus	+19255552002	Y	N	PSTN_NUMBER	N	N
Fremont Campus	+19255552003	Y	N	PSTN_NUMBER	N	N
Fremont Loc 1	+19255551000	Y	Y	PSTN_NUMBER	N	N

8.6 Service Settings

This section contains various Webex Calling settings that are in the Webex Control Hub > Services > Calling > Service Settings. Please note that this section is incomplete as the API does not offer all settings.

The 'Service Settings' section contains:

- Voicemail Settings
- Voicemail Rules
- Voicemail MoH
- Voicemail Announcements

8.6.1 Voicemail Settings

Organizational voicemail settings determines what voicemail features a person can configure and automatic message expiration.

Voicemail Settings	
Voicemail Settings	
Message Expiry Enabled	N
Number of Days for Message Expiry	15
Strict Deletion Enabled	N
Voice Message Forwarding Enabled	Y

8.6.2 Voicemail Rules

Organizational voicemail rules specify the default passcode requirements. They are provided for informational purposes only and cannot be modified.

Voicemail Rules Settings	
Default Voicemail Pin Rules	
Block Repeated Patterns Enabled	Y
Default Voicemail Pin Enabled	N
Block Repeated Digits	
Enabled	Y
Max	3
Block Contiguous Sequences	
Enabled	Y
Number of Ascending Digits	3
Number of Descending Digits	3
Pin Length	
Min	6
Max	30

Expire Passcode	
Enabled	Y
Number of Days	180
Change Passcode	
Enabled	N
Number of Days	1
Block Previous Passcodes	
Enabled	Y
Number of Passcodes	10

8.6.3 Voicemail MoH

Voicemail MOH	
Voicemail MOH	
Default Org MOH	LEGACY

8.6.4 Voicemail MoH

List all languages supported by Webex Calling for announcements and voice prompts.

Voicemail MOH	
ar_ae	Arabic (United Arab Emirates)
ar_sa	Arabic (Saudi Arabia)
bg_bg	Bulgarian (Bulgaria)
ca_es	Catalan (Spain)
cs_cz	Czech (Czech Republic)
da_dk	Danish (Denmark)
de_de	German
en_au	English (Australia)
en_ca	English (Canada)
en_gb	English (United Kingdom)
en_nz	English (New Zealand)
en_us	English
es_co	Spanish (Colombia)
es_es	Spanish (Spain)
es_mx	Spanish (Mexico)
fi_fi	Finnish (Finland)
fr_ca	Canadian French(Canada)
fr_fr	French
hr_hr	Croatian (Croatia)
hu_hu	Hungarian (Hungary)
id_id	Indonesian (Indonesia)
it_it	Italian
iw_il	Hebrew (Israel)
ja_jp	Japanese
ko_kr	Korean (South Korea)
nb_no	Bokmal Norwegian(Norway)
nl_nl	Dutch (Netherlands)
pl_pl	Polish (Poland)
pt_br	Portuguese (Brazilian)
pt_pt	Portuguese
ro_ro	Romanian (Romania)
ru_ru	Russian (Russia)
sr_rs	Serbian Cyrillic (Serbia)
sv_se	Swedish (Sweden)
th_th	Thai (Thailand)

tr_tr	Turkish (Turkey)
vi_vn	Vietnamese (Vietnam)
zh_cn	Chinese (China)
zh_tw	Chinese (Taiwan)

8.7 Client Settings

Client Call Settings supports reading and writing of Webex Calling client settings for a specific organization. This is for the organization's MS Teams settings.

MS Teams Settings	
Client Settings	
Level	GLOBAL
Organization ID	Y2lzY29zcGFyazovL3VzL09SR0FOSVpBVEIPTi9kZTYzODMxNy1kZjc0LTRIOTUtYjg0YS01MWY5OGlxMmRhYjc
Setting - PRESENCE_SYNC	
Setting Name	PRESENCE_SYNC
Value	N
Last Modified	2024-11-22T18:40:07.269Z
Setting - HIDE_WEBEX_APP	
Setting Name	HIDE_WEBEX_APP
Value	N
Last Modified	2024-11-22T18:38:21.420Z